



Service Product Journal

TITLE:
VIDA 2015 Battery Testing

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“Right first time in Time”

Update (April 19, 2016)

The previously reported issue with VIDA 2015 and battery testing has been resolved. VIDA 2015 Battery testing is the only approved method for producing battery test codes. The use of VIDA Classic or other measuring tools is not considered acceptable when submitting warranty claims.

Attachment

Text

Background:

We are aware of a problem with performing the automatic battery tests using VIDA 2015. Problems could occur with the accuracy of the SOC (State of Charge) information.

Temporary solution:

Please perform these tests using either VIDA Classic 2014D or another measuring tool. In either case, please provide the battery test code and proof of the test result when submitting a warranty claim.

This issue has been reported centrally, therefore no further Technical Helpdesk cases are required.

Final Solution:

We anticipate VIDA 2015 will be fixed in a short time.