

NEWMAR CORPORATION WARRANTY DEPARTMENT

TECHNICAL SERVICE BULLETIN

DATE ISSUED	MODEL YEAR(S) AFFECTED	TSB #	
3/24/2016	2015, 2016	450 rev. A	
BRAND			
Bay Star Sport	☐	Ventana	☐
Bay Star	☐	Dutch Star	☐
Canyon Star	☐	Mountain Aire	☐
Ventana LE	☒	London Aire	☐
Essex	☐	King Aire	☐
		Other	☐

DESCRIPTION

Newmar Corporation has decided a defect relating to motor vehicle safety exists in specific motor homes. On certain motorhomes built on Freightliner Chassis, the front rims maximum rating is 120 PSI, which is lower than the Michelin tires' maximum inflation rating of 130 PSI.

NHTSA# 16v 055, TC# 2016-045

Issue: Inflation of tire beyond the manufacturer's maximum rim rating may increase the risk of a crash resulting in injury and/or damage to property.

Motorhomes included in this recall include: 2016 Ventana LE and 2015 Ventana LE motorhomes built between 1/29/2015 and 2/3/2016.

RECOMMENDED ACTION

Correction: The customer has two options:

Option #1 - A replacement Federal Tag label with 120 PSI rim rating will be issued. Check the tire pressure to verify that the pressure does not exceed the maximum pressure rating as printed on the new label.

Option #2 - Front rims with a rating of 130 PSI will be installed with an updated Freightliner Incomplete Vehicle Label.

Repair Procedure:

Newmar Corporation will provide owners of all affected motor homes a remedy for the potential defect at no charge for parts or labor. Contact the Newmar Service Department at: 1-866-290-5371.

Flat rate code: 16v 055

Option #1 Labor Time: .3 hr.

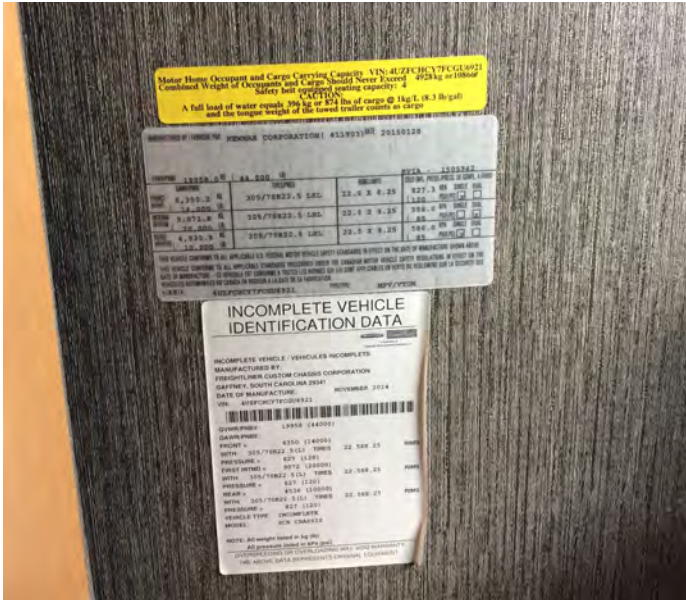
Option #2 Labor Time: 1.5 hr. (for both front rim replacements)

Please read this bulletin in its entirety prior to beginning any diagnosis or repairs.

How to Install a New Chassis Information Label

Work instructions related to TSB 449 and TSB 450

1. Locate the label on the outside wall behind the driver's chair.



Original Incorrect Label

2. Clean the existing label with rubbing alcohol. If the edges are peeling, it may be easier to remove the label. If you are installing a new label over the top of the existing label, take care to align the new label directly over the old label so that it is covered completely.



Method #1: Removing the Original Label

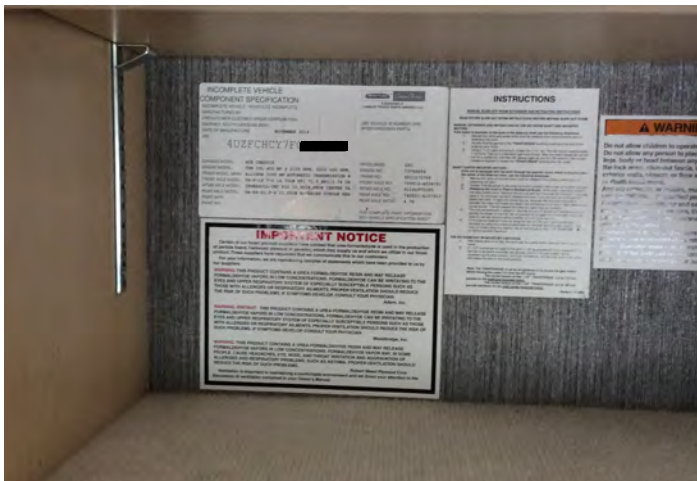
3. Install a clear protective film over the new label.
4. Repeat the process for the label in the kitchen cabinet.



Method #2: Installing New Label over the Original Label

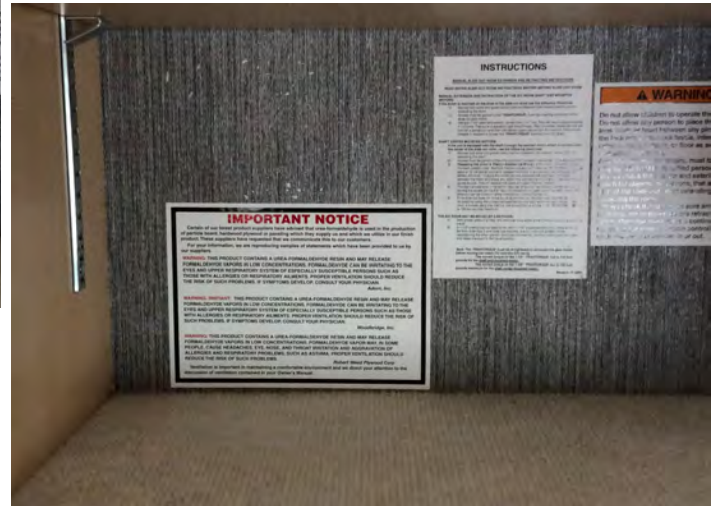


Protective Film



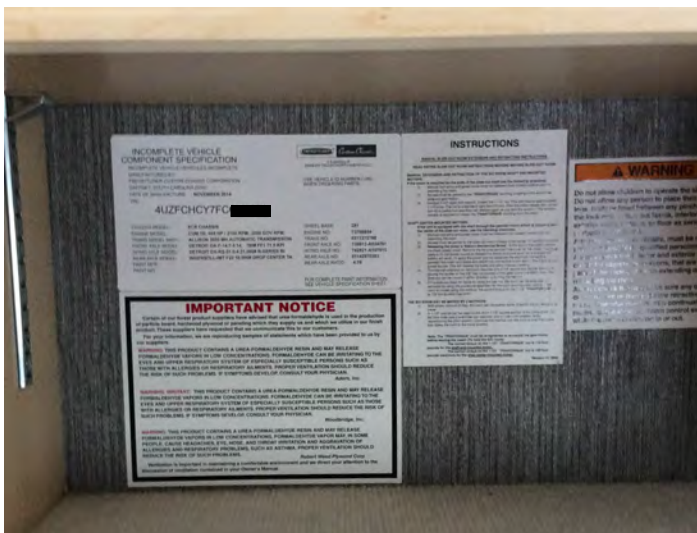
Original Label Installed

5. Locate the label in the kitchen cabinet. To install the new label, clean the existing label with rubbing alcohol. If the edges are peeling, it may be easier to carefully remove label. If you are installing a new label over the top of the existing label, take care to align the new label directly over the old label so that it is covered completely.

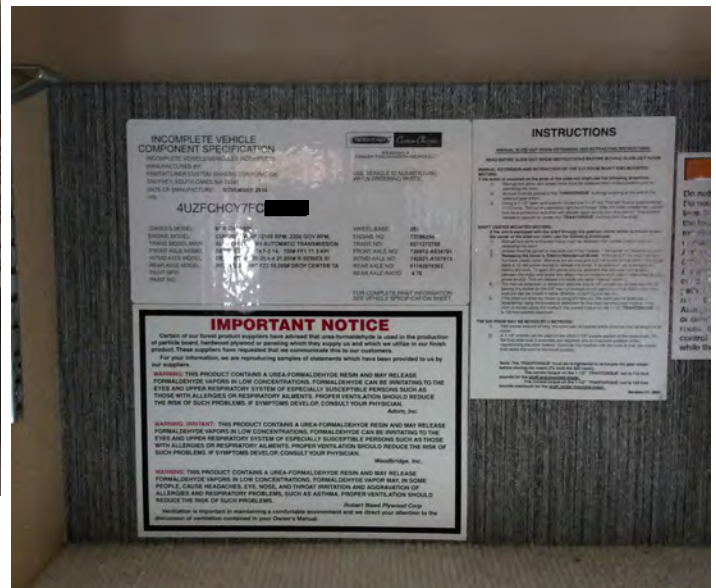


Old Label Removed

6. Install clear protective film over the new label.



New Label Installed



New Label with Clear Protective Film

7. Check the tire pressure to verify that the pressure does not exceed the maximum pressure rating as printed on the new label.



WHEN YOU KNOW THE DIFFERENCE

NEWMAR CORPORATION

NEWMARCORP.COM

Date: February 29, 2016

Re: Newmar Corporation – Motor Vehicle Recall Notification

Subject: Recall Campaign No.: 16V 055

This notice is sent to you as a Newmar Dealer in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Newmar Corporation has decided that a defect which relates to motor vehicle safety exists in specific Newmar recreational vehicles.

The National Traffic and Motor Vehicle Safety Act requires that each vehicle which is subject to a recall campaign of this type must be satisfactorily repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. To avoid providing these problematic solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. Vehicle owners are being notified of this recall. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

REASON FOR THIS RECALL

Newmar Corporation has decided that a defect which relates to motor vehicle safety exists in specific motor homes.

On certain motorhomes built on Freightliner Chassis, the front rims maximum rating is 120 psi which is lower than the Michelin tires maximum inflation rating of 130 psi. Inflation of tire past the manufactures maximum rim rating could increase the risk of a crash causing injury and/or damage to property.

Correction: The customer is being offered a choice of two options.

#1 a replacement Federal Tag label with 120 psi rim rating will be issued.

#2 front rims with a 130 psi rating will be installed with an updated Freightliner Incomplete Vehicle Label.

Motorhomes included in this recall include: 2015 and 2016 Ventana LE motorhomes built between 1/16/2015 and 1/13/2016.

These motor homes require immediate service. Continued use poses a potential safety hazard.

DEALER CAMPAIGN RESPONSIBILITY

Dealers are to provide to all customers/owner vehicles the service of completing this campaign at no charge to the customer/owner regardless of vehicle age, vehicle mileage, or ownership at the time of repair.

REPAIR PROCEDURE

Newmar Corporation will provide owners of all affected motor homes a remedy for the potential defect at no charge for parts or labor. Contact the Newmar service department at: **1-866-290-5371**.

Thank you for your cooperation.

Sincerely,

Newmar Corporation



WHEN YOU KNOW THE DIFFERENCE

NEWMAR CORPORATION

NEWMARCORP.COM

Date: February 29, 2016

Re: Newmar Corporation – Motor Vehicle Recall Notification

Subject: Recall Campaign No.: # 2016-045

This notice is sent to you as a Newmar Dealer in accordance with the requirements of the Canada Motor Vehicle Safety Act. Newmar Corporation has decided that a defect which relates to motor vehicle safety exists in specific Newmar recreational vehicles.

Each vehicle which is subject to a recall campaign of this type must be satisfactorily repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. To avoid providing these problematic solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. Vehicle owners are being notified of this recall. If the condition is not remedied within a reasonable time, they are instructed to contact Transport Canada.

REASON FOR THIS RECALL

Newmar Corporation has decided that a defect which relates to motor vehicle safety exists in specific motor homes.

On certain motorhomes, the front rims maximum inflation rating is 120 psi (827 kPa) which is lower than the Michelin tires maximum inflation rating of 130 psi (896 kPa). Inflating the tire past the manufactures maximum rim inflation rating could result in a blowout increasing the risk of a crash causing injury and/or damage to property. Correction: The customer is being offered a choice of two options.

#1 a replacement Federal Tag label with 120 psi rating will be issued.

#2 front rims with a 130 psi rating will be installed with an updated Incomplete Vehicle Label by Freightliner.

These motor homes require immediate service. Continued use poses a potential safety hazard.

Motorhomes included in this recall include: 2016 Ventana LE built between 6/18/2015 and 7/21/2015.

DEALER CAMPAIGN RESPONSIBILITY

Dealers are to provide to all customers/owner vehicles the service of completing this campaign at no charge to the customer/owner regardless of vehicle age, vehicle mileage, or ownership at the time of repair.

REPAIR PROCEDURE

Newmar Corporation will provide owners of all affected motor homes a remedy for the potential defect at no charge for parts or labor. Contact the Newmar service department at: **1-866-290-5371**.

Thank you for your cooperation.

Sincerely,

Newmar Corporation

VIN Number	Prod #	Model	Brand	Type	Flr Plan	Chassis	Date In Prod	Date Off Prod
4UZAB2DT4FC	411823	2015	VL	DP	3812	FL	1/26/2015	2/5/2015
4UZAB2DTXGC	411869	2015	VL	DP	3636	FL	5/19/2015	5/28/2015
4UZAB2DT2FC	411870	2015	VL	DP	3812	FL	1/21/2015	1/29/2015
4UZAB2DT2GC	411889	2015	VL	DP	3812	FL	2/17/2015	2/25/2015
4UZAB2DTXGC	411892	2015	VL	DP	3812	FL	2/19/2015	2/27/2015
4UZAB2DT8FC	411916	2015	VL	DP	3850	FL	2/12/2015	2/19/2015
4UZAB2DT8GC	411917	2015	VL	DP	3812	FL	2/17/2015	2/24/2015
4UZAB2DT9GC	411918	2015	VL	DP	3636	FL	2/23/2015	3/4/2015
4UZAB2DT8GC	411920	2015	VL	DP	3812	FL	2/19/2015	2/27/2015
4UZAB2DT6GC	411947	2015	VL	DP	3636	FL	5/22/2015	6/2/2015
4UZAB2DT4FC	411953	2015	VL	DP	3849	FL	1/28/2015	2/6/2015
4UZAB2DT0GC	411985	2015	VL	DP	3636	FL	2/26/2015	3/6/2015
4UZAB2DT3GC	411996	2015	VL	DP	3812	FL	5/26/2015	6/3/2015
4UZAB2DT2FC	412004	2015	VL	DP	3812	FL	1/30/2015	2/10/2015
4UZAB2DT3GC	412030	2015	VL	DP	3812	FL	5/20/2015	5/29/2015
4UZAB2DT8GC	412035	2015	VL	DP	3636	FL	5/26/2015	6/3/2015
4UZAB2DTXGC	412041	2015	VL	DP	3849	FL	5/15/2015	5/26/2015
4UZAB2DT5GC	412046	2015	VL	DP	3812	FL	5/11/2015	5/20/2015
4UZAB2DT4GC	412047	2015	VL	DP	3436	FL	5/27/2015	6/4/2015
4UZAB2DT5GC	412054	2015	VL	DP	3812	FL	5/22/2015	6/3/2015
4UZAB2DT1GC	412056	2015	VL	DP	3812	FL	5/21/2015	6/1/2015
4UZAB2DT9GC	412058	2015	VL	DP	3436	FL	6/2/2015	6/11/2015
4UZAB2DT1GC	412064	2015	VL	DP	3849	FL	5/22/2015	6/2/2015
4UZAB2DT5GC	412085	2015	VL	DP	3850	FL	6/1/2015	6/9/2015
4UZAB2DT3GC	412086	2015	VL	DP	3812	FL	5/29/2015	6/8/2015
4UZAB2DT1GC	412095	2016	VL	DP	3709	FL	6/15/2015	6/24/2015
4UZACHDT3GC	412098	2016	VL	DP	4044	FL	7/14/2015	7/22/2015
4UZAB2DTXGC	412099	2016	VL	DP	3709	FL	7/24/2015	8/3/2015
4UZAB2DT0GC	412103	2016	VL	DP	3709	FL	8/25/2015	9/2/2015
4UZAB2DT4GC	412104	2016	VL	DP	3427	FL	11/9/2015	11/17/2015
4UZAB2DT0GC	412108	2016	VL	DP	3436	FL	6/19/2015	7/7/2015
4UZACHDT5GC	412109	2016	VL	DP	4002	FL	8/17/2015	8/25/2015
4UZACHDT7GC	412116	2016	VL	DP	4040	FL	10/15/2015	10/22/2015
4UZACHDT3GC	412117	2016	VL	DP	4037	FL	7/6/2015	7/14/2015
4UZACHDT1GC	412119	2016	VL	DP	4040	FL	9/22/2015	9/29/2015
4UZACHDT9GC	412122	2016	VL	DP	4037	FL	7/6/2015	7/15/2015
4UZAB2DT1GC	412123	2016	VL	DP	3709	FL	7/20/2015	7/28/2015
4UZACHDT2GC	412124	2016	VL	DP	4037	FL	7/21/2015	7/29/2015
4UZAB2DT3GC	412132	2016	VL	DP	3709	FL	7/21/2015	7/30/2015
4UZAB2DT1GC	412133	2016	VL	DP	3709	FL	7/7/2015	7/16/2015
4UZACHDT5GC	412134	2016	VL	DP	4037	FL	6/23/2015	7/9/2015
4UZAB2DT3GC	412135	2016	VL	DP	3436	FL	7/14/2015	7/22/2015
4UZAB2DT3GC	412137	2016	VL	DP	3709	FL	6/11/2015	6/22/2015
4UZACHDT9GC	412139	2016	VL	DP	4002	FL	8/18/2015	8/26/2015
4UZACHDT0GC	412140	2016	VL	DP	4002	FL	8/5/2015	8/13/2015
4UZACHDT7GC	412141	2016	VL	DP	4037	FL	7/8/2015	7/16/2015
4UZAB2DT6GC	412142	2016	VL	DP	3709	FL	7/15/2015	7/23/2015
4UZACHDT7GC	412147	2016	VL	DP	4044	FL	9/9/2015	9/16/2015
4UZAB2DT8GC	412148	2016	VL	DP	3709	FL	7/22/2015	7/30/2015
4UZACHDT8GC	412151	2016	VL	DP	4037	FL	7/9/2015	7/17/2015
4UZAB2DT2GC	412152	2016	VL	DP	3436	FL	7/22/2015	7/31/2015
4UZACHDT8GC	412153	2016	VL	DP	4040	FL	10/29/2015	11/5/2015
4UZAB2DT7GC	412154	2016	VL	DP	3725	FL	11/10/2015	11/17/2015
4UZACHDT1GC	412161	2016	VL	DP	4044	FL	9/28/2015	10/5/2015
4UZAB2DTXGC	412165	2016	VL	DP	3709	FL	8/26/2015	9/3/2015
4UZACHDT6GC	412166	2016	VL	DP	4044	FL	8/19/2015	8/27/2015
4UZACHDT7GC	412175	2016	VL	DP	4002	FL	8/20/2015	8/28/2015
4UZACHDT8GC	412176	2016	VL	DP	4037	FL	8/31/2015	9/9/2015
4UZAB2DT8GC	412183	2016	VL	DP	3709	FL	8/6/2015	8/14/2015
4UZAB2DT7GC	412184	2016	VL	DP	3436	FL	7/15/2015	7/23/2015
4UZAB2DT4GC	412185	2016	VL	DP	3709	FL	7/9/2015	7/20/2015

4UZACHDT6GC		412186	2016	VL	DP	4044	FL	9/9/2015	9/17/2015
4UZAB2DT0GC		412190	2016	VL	DP	3725	FL	10/29/2015	11/6/2015
4UZAB2DT5GC		412192	2016	VL	DP	3709	FL	9/21/2015	9/28/2015
4UZACHDT6GC		412198	2016	VL	DP	4037	FL	10/21/2015	10/29/2015
4UZAB2DT5GC		412200	2016	VL	DP	3427	FL	11/23/2015	12/2/2015
4UZAB2DT8GC		412201	2016	VL	DP	3709	FL	11/24/2015	12/4/2015
4UZAB2DT2GC		412202	2016	VL	DP	3427	FL	10/26/2015	11/3/2015
4UZACHDT2GC		412207	2016	VL	DP	4037	FL	10/5/2015	10/13/2015
4UZACHDT8GC		412224	2016	VL	DP	4037	FL	9/18/2015	9/25/2015
4UZAB2DT9GC		412225	2016	VL	DP	3709	FL	9/28/2015	10/6/2015
4UZACHDT3GC		412226	2016	VL	DP	4040	FL	9/23/2015	9/30/2015
4UZACHDTXGC		412229	2016	VL	DP	4044	FL	7/17/2015	7/27/2015
4UZAB2DT7GC		412230	2016	VL	DP	3709	FL	8/11/2015	8/19/2015
4UZACHDT0GC		412236	2016	VL	DP	4040	FL	10/6/2015	10/14/2015
4UZACHDT7GC		412237	2016	VL	DP	4037	FL	7/28/2015	8/6/2015
4UZACHDT9GC		412239	2016	VL	DP	4037	FL	8/12/2015	8/20/2015
4UZACHDTXGC		412244	2016	VL	DP	4040	FL	9/23/2015	10/1/2015
4UZACHDT3GC		412247	2016	VL	DP	4037	FL	9/1/2015	9/10/2015
4UZACHDT1GC		412248	2016	VL	DP	4002	FL	8/13/2015	8/21/2015
4UZAB2DT2GC		412251	2016	VL	DP	3436	FL	7/10/2015	7/20/2015
4UZAB2DT4GC		412257	2016	VL	DP	3436	FL	8/27/2015	9/4/2015
4UZACHDTXGC		412259	2016	VL	DP	4037	FL	8/5/2015	8/13/2015
4UZACHDT2GC		412260	2016	VL	DP	4040	FL	11/18/2015	11/25/2015
4UZAB2DT5GC		412265	2016	VL	DP	3725	FL	10/19/2015	10/27/2015
4UZACHDT4GC		412268	2016	VL	DP	4037	FL	10/12/2015	10/20/2015
4UZAB2DT9GC		412269	2016	VL	DP	3709	FL	9/30/2015	10/7/2015
4UZAB2DT3GC		412270	2016	VL	DP	3436	FL	10/13/2015	10/21/2015
4UZACHDT4GC		412277	2016	VL	DP	4037	FL	7/29/2015	8/6/2015
4UZAB2DT0GC		412278	2016	VL	DP	3436	FL	7/30/2015	8/7/2015
4UZAB2DT9GC		412279	2016	VL	DP	3725	FL	12/9/2015	12/17/2015
4UZAB2DT6GC		412286	2016	VL	DP	3709	FL	8/4/2015	8/12/2015
4UZAB2DT5GC		412288	2016	VL	DP	3436	FL	9/18/2015	9/28/2015
4UZACHDT5GC		412293	2016	VL	DP	4002	FL	9/14/2015	9/22/2015
4UZACHDT9GC		412297	2016	VL	DP	4040	FL	10/1/2015	10/9/2015
4UZACHDT2GC		412298	2016	VL	DP	4037	FL	10/2/2015	10/12/2015
4UZACHDTXGC		412299	2016	VL	DP	4002	FL	9/2/2015	9/11/2015
4UZAB2DT3GC		412300	2016	VL	DP	3436	FL	9/3/2015	9/14/2015
4UZACHDT6GC		412301	2016	VL	DP	4037	FL	9/3/2015	9/14/2015
4UZACHDT5GC		412304	2016	VL	DP	4002	FL	9/10/2015	9/18/2015
4UZACHDT2GC		412305	2016	VL	DP	4037	FL	9/11/2015	9/21/2015
4UZACHDT7GC		412306	2016	VL	DP	4040	FL	9/25/2015	10/2/2015
4UZAB2DT2GC		412307	2016	VL	DP	3436	FL	9/17/2015	9/25/2015
4UZAB2DT0GC		412308	2016	VL	DP	3436	FL	9/11/2015	9/21/2015
4UZAB2DT0GC		412314	2016	VL	DP	3436	FL	9/10/2015	9/18/2015
4UZACHDT4GC		412315	2016	VL	DP	4044	FL	9/14/2015	9/22/2015
4UZAB2DT6GC		412321	2016	VL	DP	3709	FL	11/11/2015	11/18/2015
4UZAB2DT4GC		412327	2016	VL	DP	3709	FL	10/21/2015	10/28/2015
4UZACHDT0GC		412331	2016	VL	DP	4037	FL	11/16/2015	11/24/2015
4UZAB2DT4GC		412332	2016	VL	DP	3725	FL	12/9/2015	12/17/2015
4UZAB2DT7GC		412335	2016	VL	DP	3709	FL	10/22/2015	10/30/2015
4UZAB2DT4GC		412348	2016	VL	DP	3436	FL	11/19/2015	11/30/2015
4UZACHDT5GC		412349	2016	VL	DP	4002	FL	11/11/2015	11/19/2015
4UZAB2DT5GC		412351	2016	VL	DP	3436	FL	11/30/2015	12/8/2015
4UZACHDT3GC		412358	2016	VL	DP	4037	FL	12/8/2015	12/15/2015
4UZAB2DT9GC		412359	2016	VL	DP	3709	FL	10/27/2015	11/3/2015
4UZACHDT6GC		412360	2016	VL	DP	4002	FL	10/27/2015	11/4/2015
4UZAB2DTXGC		412362	2016	VL	DP	3436	FL	1/8/2016	1/18/2016
4UZACHDT1GC		412363	2016	VL	DP	4037	FL	11/2/2015	11/9/2015
4UZAB2DT4GC		412364	2016	VL	DP	3436	FL	11/2/2015	11/10/2015
4UZAB2DT2GC		412367	2016	VL	DP	3436	FL	11/16/2015	11/23/2015
4UZACHDT8GC		412374	2016	VL	DP	4037	FL	12/16/2015	1/8/2016
4UZAB2DT1GC		412376	2016	VL	DP	3436	FL	1/11/2016	1/19/2016

4UZACHDT6GC		412378	2016	VL	DP	4002	FL	1/4/2016	1/13/2016
4UZACHDT1GC		412380	2016	VL	DP	4002	FL	1/11/2016	1/19/2016
4UZACHDTXGC		412381	2016	VL	DP	4037	FL	11/20/2015	12/1/2015
4UZACHDT6GC		412383	2016	VL	DP	4037	FL	12/10/2015	1/4/2016
4UZACHDT3GC		412389	2016	VL	DP	4002	FL	11/6/2015	11/16/2015
4UZACHDT7GC		412390	2016	VL	DP	4037	FL	11/5/2015	11/12/2015
4UZACHDTXGC		412391	2016	VL	DP	4037	FL	11/3/2015	11/11/2015
4UZACHDT6GC		412395	2016	VL	DP	4040	FL	12/7/2015	12/14/2015
4UZAB2DT6GC		412396	2016	VL	DP	3709	FL	12/2/2015	12/9/2015
4UZAB2DT5GC		412397	2016	VL	DP	3436	FL	1/12/2016	1/19/2016
4UZAB2DT1GC		412404	2016	VL	DP	3436	FL	1/26/2016	2/3/2016
4UZACHDT9GC		412415	2016	VL	DP	4037	FL	11/12/2015	11/20/2015
4UZACHDT9GC		412434	2016	VL	DP	4002	FL	1/13/2016	1/20/2016
4UZAB2DT0GC		412435	2016	VL	DP	3725	FL	1/20/2016	1/27/2016
4UZACHDT4GC		412441	2016	VL	DP	4037	FL	1/14/2016	1/21/2016
4UZAB2DT5GC		412453	2016	VL	DP	3436	FL	12/14/2015	1/7/2016
4UZAB2DT6GC		412466	2016	VL	DP	3709	FL	1/21/2016	1/29/2016
4UZAB2DT2GC		412481	2016	VL	DP	3436	FL	1/14/2016	1/22/2016
4UZACHDT4GC		412486	2016	VL	DP	4037	FL	1/15/2016	1/25/2016

CANADIAN UNITS

	Prod #	Model	Brand	Type	Floor	Chassis	Date In	Date Off
4UZACHDT5GC	412089	2016	VL	DP	4037	FL		7/7/2015
4UZAB2DT9GC	412110	2016	VL	DP	3436	FL		7/13/2015
4UZACHDT4GC	412111	2016	VL	DP	4037	FL		7/21/2015