1301 Stahley Drive
Building #42
Nappanee, IN 46550

Newmar Corporation
Warranty Department

Dealer Svc. 866-290-5371
Customer Svc. 800-731-8300

Technical Service Bulletin

Date Issued	Model Year(s) Affected	TSB #
7/7/2016	2014, 2015	453

Brand

Bay Star Sport	☐	Ventana	☐	Essex	☒
Bay Star	☐	Dutch Star	☐	King Aire	☐
Canyon Star	☐	Mountain Aire	☒	Other	☐
Ventana LE	☐	London Aire	☒		

Description

Newmar Corporation has decided that a defect relating to motor vehicle safety exists in specific motorhomes built on Freightliner chassis. This recall is the result of information provided to Newmar by Daimler Trucks North America. NHTSA #16v 280, TC# 2016-304

Issue: On certain motorhomes built on Freightliner chassis, the power steering fluid temperature may exceed the hose material rating on certain rear engine chassis built with specific 18k and 20k front axles used in motorhomes applications. The failure mode on these systems may result in loss of power steering during low-speed driving conditions. Sudden loss of steering assist on this vehicle without warning, increasing the risk of a crash causing injury and/or property damage.

The affected 2014 Essex and 2015 Mountain Aire, London Aire, and Essex motorhomes were built between 5/30/2013 and 6/08/2015.

Recommended Action

Correction: Daimler Trucks North American LLC will provide the work instructions and replace the suspect hose with a hose with a higher temperature rating at no cost to the customer.

Repair Procedure
Contact Daimler Trucks North America LLC via e-mail DTNA.Warranty.Campaigns@Daimler.com or call 800-547-0712 for work instructions and to locate a Qualified Service Center near you. Qualified Service Centers should follow instructions from DTNA regarding the return or disposal of old parts.

Recall # 16v 121 DTNA has set the repair time at 13 hours for installation of new hoses.

Note: Newmar will not be authorizing this repair. DTNA will authorize and schedule this repair. If you need assistance contacting DTNA, call Newmar @ 866-290-5371.

Please read this bulletin in its entirety prior to beginning any diagnosis or repairs.

If you have any questions regarding this T.S.B., please contact a Warranty Service Representative at Newmar Corporation.

Date: June 15, 2016

Re: Newmar Corporation – Motor Vehicle Recall Notification

Subject: Recall Campaign No.: **16V 280**

This notice is sent to you as a Newmar Dealer in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Newmar Corporation has decided that a defect which relates to motor vehicle safety exists in specific Newmar recreational vehicles.

The National Traffic and Motor Vehicle Safety Act requires that each vehicle which is subject to a recall campaign of this type must be satisfactorily repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. To avoid providing these problematic solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. Vehicle owners are being notified of this recall. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

REASON FOR THIS RECALL

Newmar Corporation has decided that a defect which relates to motor vehicle safety exists in specific motor homes built on Freightliner chassis. This recall is the result of information provided to us by Daimler Trucks North America.

On certain motorhomes built on Freightliner chassis, the power steering fluid temperature may exceed the hose material rating on certain rear engine chassis built with certain 18k and 20k front axles used in motorhomes applications. The failure mode on these systems may result in loss of power steering during low-speed driving conditions. Sudden loss of steering assist on this vehicle without warning could lead to a vehicle crash. Correction: The suspect hose will be replaced with a hose with a higher temperature rating, this will be done at no cost to the customer.

These motor homes require immediate service. Continued use poses a potential safety hazard.

DEALER CAMPAIGN RESPONSIBILITY

Dealers are to provide to all customers/owner vehicles the service of completing this campaign at no charge to the customer/owner regardless of vehicle age, vehicle mileage, or ownership at the time of repair.

REPAIR PROCEDURE

Contact Daimler Trucks North America LLC at 800-547-0712, e-mail DTNA.Warranty.Campaigns@Daimler.com for work instructions.

If you should have any questions please contact the Newmar service department at: 1-866-290-5371.

Thank you for your cooperation.

Sincerely,

Newmar Corporation

Date: June 15, 2016

Re: Newmar Corporation – Motor Vehicle Recall Notification

Subject: Recall Campaign No.: # 2016-304

This notice is sent to you as a Newmar Dealer in accordance with the requirements of the Canada Motor Vehicle Safety Act. Newmar Corporation has decided that a defect which relates to motor vehicle safety exists in specific Newmar recreational vehicles.

Each vehicle which is subject to a recall campaign of this type must be satisfactorily repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. To avoid providing these problematic solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. Vehicle owners are being notified of this recall. If the condition is not remedied within a reasonable time, they are instructed to contact Transport Canada.

REASON FOR THIS RECALL

Newmar Corporation has decided that a defect which relates to motor vehicle safety exists in specific motor homes built on Freightliner chassis. This recall is the result of information provided to us by Daimler Trucks North America.

On certain motorhomes, the power steering fluid temperature may exceed the hose material rating. This could cause the power steering hose to rupture without warning during low-speed driving. A leaking power steering hose could result in the loss of power steering assist and increased steering effort, which depending on the driver's reactions and traffic conditions, could increase the risk of a crash resulting in injury and/or damage to property. Correction: Dealers will replace the affected power steering hose with one that has a higher temperature rating.

These motor homes require immediate service. Continued use poses a potential safety hazard.

This recall applies to 2014 Essex and 2015 Mountain Aire and London Aire Class A motor homes.
Built between 7/22/2013 and 1/22/2015.

DEALER CAMPAIGN RESPONSIBILITY

Dealers are to provide to all customers/owner vehicles the service of completing this campaign at no charge to the customer/owner regardless of vehicle age, vehicle mileage, or ownership at the time of repair.

REPAIR PROCEDURE

Contact Daimler Trucks North America LLC at 800-547-0712, e-mail DTNA.Warranty.Campaigns@Daimler.com for work instructions.

If you should have any questions please contact the Newmar service department at: 1-866-290-5371.

Thank you for your cooperation.

Sincerely,

Newmar Corporation

VIN Number	Production Number	Model Year	Brand	Type	Floor Plan	Chassis Brand	Date In Production	Date Off Production
4UZFCTBGXFCGK7890	904303	2015	MA	DP	4553	FL	7/28/2014	8/5/2014
4UZFCTBGXFCGN1638	904311	2015	MA	DP	4553	FL	8/26/2014	9/5/2014
4UZFCTBGXFCGW0730	501194	2015	LA	DP	4553	FL	1/26/2015	2/4/2015
4UZFCTBG0FCGL4993	904318	2015	MA	DP	4568	FL	9/15/2014	9/23/2014
4UZFCTBG0FCGM5735	904280	2015	MA	DP	4553	FL	9/3/2014	9/11/2014
4UZFCTBG0FCGP9819	904338	2015	MA	DP	4553	FL	11/20/2014	12/2/2014
4UZFCTBG0FCGT9966	904343	2015	MA	DP	4553	FL	1/19/2015	1/27/2015
4UZFCTBG1FCGJ7300	904267	2015	MA	DP	4503	FL	6/19/2014	7/7/2014
4UZFCTBG1FCGK0326	904275	2015	MA	DP	4553	FL	6/20/2014	7/8/2014
4UZFCTBG1FCGK5199	501163	2015	LA	DP	4553	FL	7/21/2014	7/29/2014
4UZFCTBG1FCGM1709	801119	2015	EX	DP	4553	FL	11/18/2014	12/1/2014
4UZFCTBG1FCGM9826	904291	2015	MA	DP	4553	FL	10/27/2014	11/5/2014
4UZFCTBG1FCGN1639	904337	2015	MA	DP	4553	FL	11/25/2014	12/8/2014
4UZFCTBG1FCGP8372	904331	2015	MA	DP	4553	FL	10/31/2014	11/11/2014
4UZFCTBG1FCGS7891	501212	2015	LA	DP	4599	FL	11/12/2014	11/20/2014
4UZFCTBG1FCGW0731	501218	2015	LA	DP	4553	FL	2/9/2015	2/16/2015
4UZFCTBG2FCGM1704	501139	2015	LA	DP	4553	FL	10/1/2014	10/9/2014
4UZFCTBG2FCGM5736	501191	2015	LA	DP	4553	FL	10/23/2014	10/31/2014
4UZFCTBG2FCGN7806	904305	2015	MA	DP	4553	FL	10/20/2014	10/28/2014
4UZFCTBG2FCGP2290	904282	2015	MA	DP	4503	FL	9/30/2014	10/9/2014
4UZFCTBG2FCGR5603	904321	2015	MA	DP	4553	FL	11/17/2014	11/25/2014
4UZFCTBG2FCGS1730	501188	2015	LA	DP	4553	FL	11/7/2014	11/18/2014
4UZFCTBG2FCGT9967	904341	2015	MA	DP	4568	FL	1/20/2015	1/28/2015
4UZFCTBG3FCGJ5290	501126	2015	LA	DP	4553	FL	6/26/2014	7/14/2014
4UZFCTBG3FCGJ7301	501138	2015	LA	DP	4553	FL	6/26/2014	7/15/2014
4UZFCTBG3FCGK2613	904285	2015	MA	DP	4553	FL	7/16/2014	7/24/2014
4UZFCTBG3FCGK7889	904292	2015	MA	DP	4503	FL	7/22/2014	7/30/2014
4UZFCTBG3FCGL4616	904284	2015	MA	DP	4503	FL	8/4/2014	8/13/2014
4UZFCTBG3FCGM9827	904296	2015	MA	DP	4503	FL	10/22/2014	10/31/2014
4UZFCTBG3FCGM9830	904373	2015	MA	DP	4553	FL	5/29/2015	6/8/2015
4UZFCTBG3FCGP8373	904298	2015	MA	DP	4503	FL	11/11/2014	11/19/2014
4UZFCTBG3FCGP9815	904328	2015	MA	DP	4503	FL	11/18/2014	11/26/2014
4UZFCTBG3FCGR3956	904339	2015	MA	DP	4553	FL	12/2/2014	12/10/2014
4UZFCTBG3FCGS7889	904323	2015	MA	DP	4553	FL	12/3/2014	12/11/2014
4UZFCTBG3FCGW0729	501228	2015	LA	DP	4553	FL	1/29/2015	2/9/2015
4UZFCTBG3GCGY9259	904359	2015	MA	DP	4503	FL	3/31/2015	4/9/2015
4UZFCTBG4FCGM5737	501174	2015	LA	DP	4553	FL	10/24/2014	11/3/2014
4UZFCTBG4FCGT4091	904334	2015	MA	DP	4553	FL	12/17/2014	1/13/2015
4UZFCTBG4FCGV1215	501227	2015	LA	DP	4553	FL	1/16/2015	1/27/2015
4UZFCTBG5FCGF3681	904263	2015	MA	DP	4553	FL	5/27/2014	6/9/2014
4UZFCTBG5FCGJ5291	801104	2015	EX	DP	4553	FL	7/9/2014	7/17/2014
4UZFCTBG5FCGJ7302	501129	2015	LA	DP	4553	FL	6/23/2014	7/10/2014
4UZFCTBG5FCGK0328	501137	2015	LA	DP	4553	FL	7/9/2014	7/21/2014
4UZFCTBG5FCGL4617	904314	2015	MA	DP	4553	FL	9/2/2014	9/10/2014
4UZFCTBG5FCGM9828	904324	2015	MA	DP	4503	FL	11/24/2014	12/4/2014
4UZFCTBG5FCGP8374	904320	2015	MA	DP	4503	FL	11/12/2014	11/20/2014
4UZFCTBG5FCGR3957	904344	2015	MA	DP	4553	FL	12/15/2014	1/9/2015
4UZFCTBG5FCGT4097	501198	2015	LA	DP	4553	FL	12/15/2014	1/12/2015
4UZFCTBG6FCGL9907	501140	2015	LA	DP	4553	FL	10/8/2014	10/17/2014
4UZFCTBG6FCGM9837	801158	2015	EX	DP	4553	FL	3/30/2015	4/8/2015
4UZFCTBG6FCGN7808	501177	2015	LA	DP	4553	FL	9/29/2014	10/7/2014
4UZFCTBG6FCGP2292	904297	2015	MA	DP	4553	FL	10/7/2014	10/15/2014
4UZFCTBG6FCGR5605	501197	2015	LA	DP	4553	FL	10/31/2014	11/10/2014
4UZFCTBG6FCGT9969	501223	2015	LA	DP	4553	FL	1/8/2015	1/16/2015

VIN Number	Production Number	Model Year	Brand	Type	Floor Plan	Chassis Brand	Date In Production	Date Off Production
4UZFCTBG7FC[redacted]	904251	2015	MA	DP	4553	FL	4/15/2014	4/25/2014
4UZFCTBG7FC[redacted]	501160	2015	LA	DP	4553	FL	9/10/2014	9/18/2014
4UZFCTBG7FC[redacted]	801114	2015	EX	DP	4553	FL	7/25/2014	8/4/2014
4UZFCTBG7FC[redacted]	904313	2015	MA	DP	4553	FL	9/12/2014	9/22/2014
4UZFCTBG7FC[redacted]	904281	2015	MA	DP	4553	FL	9/22/2014	10/1/2014
4UZFCTBG7FC[redacted]	904325	2015	MA	DP	4553	FL	12/9/2014	12/17/2014
4UZFCTBG7FC[redacted]	904342	2015	MA	DP	4553	FL	1/26/2015	2/4/2015
4UZFCTBG7FC[redacted]	904350	2015	MA	DP	4553	FL	1/30/2015	2/10/2015
4UZFCTBG8FC[redacted]	904276	2015	MA	DP	4553	FL	7/8/2014	7/16/2014
4UZFCTBG8FC[redacted]	904294	2015	MA	DP	4553	FL	10/8/2014	10/16/2014
4UZFCTBG8FC[redacted]	904319	2015	MA	DP	4503	FL	9/15/2014	9/24/2014
4UZFCTBG8FC[redacted]	801151	2015	EX	DP	4553	FL	1/7/2015	1/16/2015
4UZFCTBG8FC[redacted]	904301	2015	MA	DP	4568	FL	11/4/2014	11/13/2014
4UZFCTBG9FC[redacted]	501123	2015	LA	DP	4553	FL	5/19/2014	6/2/2014
4UZFCTBG9FC[redacted]	904269	2015	MA	DP	4553	FL	6/13/2014	6/23/2014
4UZFCTBG9FC[redacted]	501164	2015	LA	DP	4503	FL	7/30/2014	8/7/2014
4UZFCTBG9FC[redacted]	904283	2015	MA	DP	4553	FL	9/11/2014	9/22/2014
4UZFCTBG9FC[redacted]	904300	2015	MA	DP	4503	FL	9/26/2014	10/7/2014
4UZFCTBG9FC[redacted]	904332	2015	MA	DP	4553	FL	11/24/2014	12/4/2014
4UZFCTBG9FC[redacted]	801142	2015	EX	DP	4553	FL	11/20/2014	12/3/2014
4UZFCTBG9FC[redacted]	904346	2015	MA	DP	4553	FL	12/16/2014	1/12/2015
4UZFCTBG9FC[redacted]	904333	2015	MA	DP	4553	FL	1/15/2015	1/26/2015
4UZFCTDVXEC[redacted]	801063	2014	EX	DP	4553	FL	9/16/2013	9/24/2013
4UZFCTDV0EC[redacted]	801091	2014	EX	DP	4553	FL	4/22/2014	4/30/2014
4UZFCTDV1EC[redacted]	801065	2014	EX	DP	4544	FL	9/27/2013	10/9/2013
4UZFCTDV1FC[redacted]	801095	2014	EX	DP	4553	FL	6/4/2014	6/17/2014
4UZFCTDV2EC[redacted]	801058	2014	EX	DP	4553	FL	10/11/2013	10/21/2013
4UZFCTDV3EC[redacted]	801064	2014	EX	DP	4553	FL	10/4/2013	10/15/2013
4UZFCTDV4EC[redacted]	801046	2014	EX	DP	4553	FL	8/8/2013	8/16/2013
4UZFCTDV4EC[redacted]	801060	2014	EX	DP	4544	S	11/6/2013	11/14/2013
4UZFCTDV5EC[redacted]	801062	2014	EX	DP	4544	S	9/20/2013	9/30/2013
4UZFCTDV5EC[redacted]	801084	2014	EX	DP	4553	FL	3/20/2014	3/31/2014
4UZFCTDV6EC[redacted]	801052	2014	EX	DP	4553	FL	8/29/2013	9/10/2013
4UZFCTDV6EC[redacted]	801069	2014	EX	DP	4553	FL	11/11/2013	11/19/2013
4UZFCTDV8EC[redacted]	801047	2014	EX	DP	4544	FL	8/28/2013	9/6/2013
4UZFCTDV8EC[redacted]	801051	2014	EX	DP	4544	FL	9/9/2013	9/17/2013
4UZFCTDV8EC[redacted]	801081	2014	EX	DP	4553	FL	1/21/2014	1/30/2014
4UZFCTDV9EC[redacted]	801038	2014	EX	DP	4553	FL	5/20/2013	5/30/2013
4UZFCTDV9EC[redacted]	801083	2014	EX	DP	4553	FL	2/20/2014	3/3/2014

Canadian Units

VIN Number	Production Number	Model Year	Brand	Type	Floor Plan	Chassis Brand	Date In Production	Date Off Production
4UZFCTBGXFC[redacted]	904309	2015	MA	DP	4568	FL	10/23/2014	10/31/2014
4UZFCTBGXFC[redacted]	501207	2015	LA	DP	4553	FL	11/19/2014	12/2/2014
4UZFCTBG0FC[redacted]	501150	2015	LA	DP	4553	FL	8/5/2014	8/14/2014
4UZFCTBG0FC[redacted]	904289	2015	MA	DP	4553	FL	8/25/2014	9/4/2014
4UZFCTBG2FC[redacted]	501153	2015	LA	DP	4553	FL	9/17/2014	9/25/2014
4UZFCTBG3FC[redacted]	904307	2015	MA	DP	4553	FL	8/29/2014	9/9/2014
4UZFCTBG5FC[redacted]	501125	2015	LA	DP	4553	FL	6/20/2014	7/8/2014
4UZFCTBG5FC[redacted]	501155	2015	LA	DP	4503	FL	7/17/2014	7/25/2014
4UZFCTBG6FC[redacted]	501166	2015	LA	DP	4553	FL	1/14/2015	1/22/2015
4UZFCTBG7FC[redacted]	501127	2015	LA	DP	4553	FL	7/7/2014	7/16/2014
4UZFCTBG7FC[redacted]	904288	2015	MA	DP	4553	FL	9/16/2014	9/24/2014
4UZFCTBG8FC[redacted]	904270	2015	MA	DP	4553	FL	6/23/2014	7/9/2014

VIN Number	Production Number	Model Year	Brand	Type	Floor Plan	Chassis Brand	Date In Production	Date Off Production
4UZFCTBG8FC[redacted]	501167	2015	LA	DP	4553	FL	12/4/2014	12/12/2014
4UZFCTBG9FC[redacted]	501168	2015	LA	DP	4553	FL	8/18/2014	8/26/2014
4UZFCTBG9FC[redacted]	904286	2015	MA	DP	4553	FL	8/13/2014	8/22/2014
4UZFCTDV0EC[redacted]	801042	2014	EX	DP	4553	FL	7/22/2013	7/30/2013
4UZFCTDV2EC[redacted]	801044	2014	EX	DP	4553	FL	7/31/2013	8/8/2013
4UZFCTDV6EC[redacted]	801048	2014	EX	DP	4544	FL	8/19/2013	8/28/2013
4UZFCTDV9EC[redacted]	801092	2014	EX	DP	4544	FL	4/15/2014	4/25/2014