

September 21, 2016

04657 Version 3

Safety Recall: Civic Floor MatSupersedes 99-034, dated August 24, 2016 to revise the information highlighted in **yellow****AFFECTED VEHICLES**

Year	Model	Trim	VIN Range
1996-98	Civic	ALL	Check the iN VIN status for eligibility

REVISION SUMMARY

- Under PARTS INFORMATION, parts are now sold in quantities of one.
- Under REQUIRED SPECIAL TOOLS, the grommet installation tool set is no longer available. Use a commercially available tool.

BACKGROUND

Due to the floor design, a mispositioned floor mat could prevent the accelerator pedal from returning to the idle position. In this case, the vehicle may continue accelerating even though the driver may no longer be pressing on the pedal.

CUSTOMER NOTIFICATION

Owners of affected vehicles were sent a notification of this campaign.

Do an iN VIN status inquiry to make sure the vehicle is shown as eligible. An example of the customer letter is at the end of this service bulletin.

Failure to repair a vehicle subject to a recall or campaign may subject your dealership to claims or lawsuits from the customer or anyone else harmed as a result of such failure. In addition, state law may provide American Honda with the right to seek indemnification in any such claim or lawsuit.

CORRECTIVE ACTION

Anchor the driver's floor mat with a holder and grommet.

PARTS INFORMATION

Part Name	Part Number	Quantity
Floor Mat Retention Kit (one per kit)	08P15-S01-100W	1
Grommet Kit (one per kit)	08P15-S01-100G	1

REQUIRED SPECIAL TOOLS

Part Name	Part Number
3/8" Hole Cutter and Grommet Installation Tool Set	Commercially Available (For example Lord & Hodge 1073A-2 Grommet Kit)

CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.

WARRANTY CLAIM INFORMATION

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
029002	Anchor the driver's floor mat with a holder and grommet.	0.2 hr	337	K60	99-034A	08P15-S01-16002

Skill Level: Repair Technician

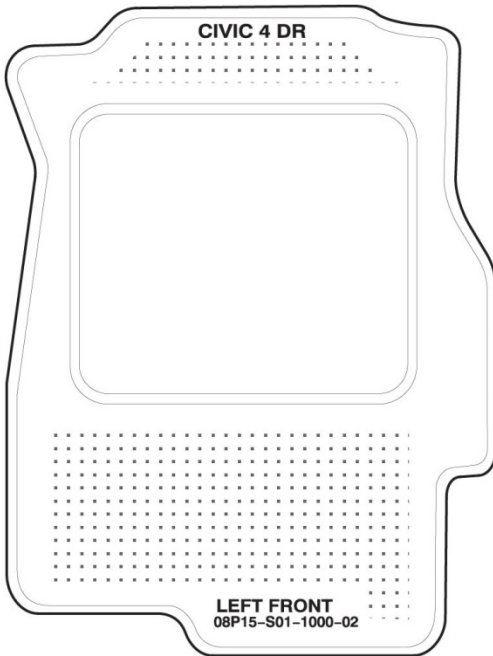
IDENTIFICATION PROCEDURE

Examine the driver's side floor mat to make sure it is a Genuine Honda accessory.

- If it is not a Genuine Honda accessory floor mat, return the car to the customer.
- If it is a Genuine Honda accessory floor mat, continue to REPAIR PROCEDURE.

UNDERSIDE OF DRIVER'S SIDE FLOOR MAT

TOP

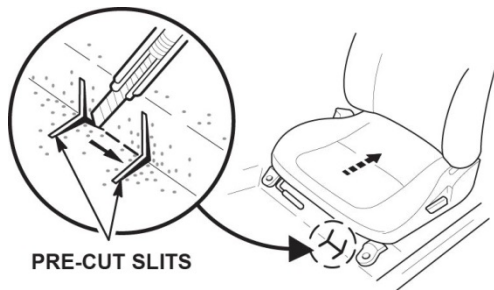


BOTTOM

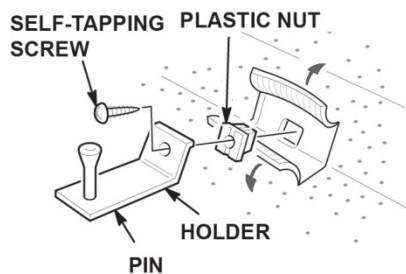
Marking at Top	Marking at Bottom
2D	08P15-S02-1xx
3D	08P15-S00-1xx
4D	08P15-S01-1xx

REPAIR PROCEDURE

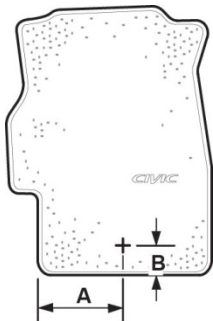
1. Move the driver's seat all the way back. Remove the floor mat from the car.
2. Locate the two slits in the carpet under the front of the driver's seat.



3. Cut the carpeting between the slits. Fold back the two flaps.
4. Insert the plastic nut into the square hole in the floor.

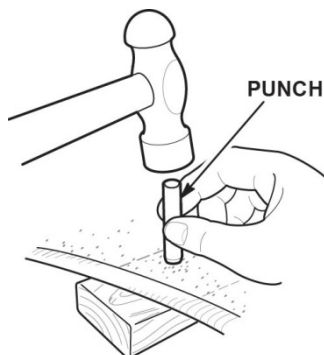


5. Install the floor mat holder with the self-tapping screw.
6. Measure the floor mat dimensions A and B according to the chart. Mark that point on the mat with a magic marker.



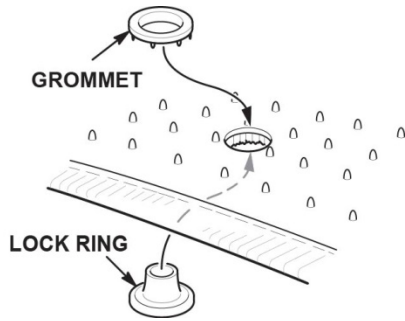
	Dimension A	Dimension B
2-door & 4-door	110 mm	35 mm
3-door	135 mm	35 mm

7. Place the floor mat on a block of wood. Punch a hole in the floor mat at the marked point with the special tool.

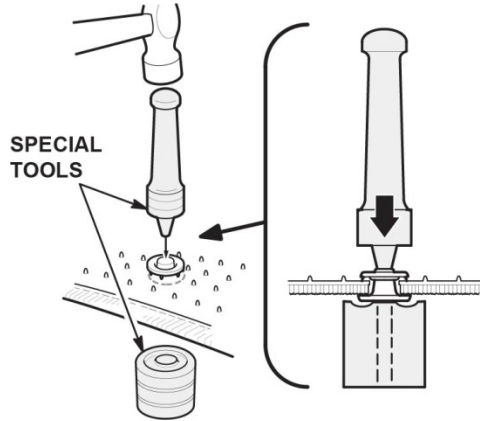


8. Use a small knife to remove the rubber nubs on the back side of the mat around the hole.

9. Push the grommet into the hole from the carpeted side.
10. Place the lock ring around the base of the grommet.



11. Use the special tools and a hammer to flare the lock ring.



12. Reinstall the floor mat in the car.
13. Center-punch a completion mark over the fourth character (E) of the engine compartment VIN.

Center-punch here.

1HGÉJXXXXXXXXXXXX

END

Example of customer letter

June 1999

Important Safety Recall Notice

Dear Civic Owner:

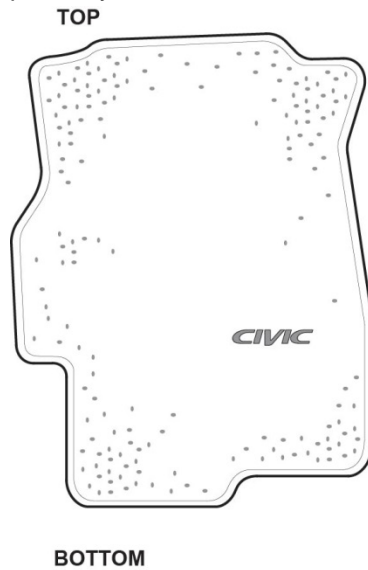
This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

What is the reason for this notice?

Honda Motor Co., Ltd. has determined that a defect relating to motor vehicle safety exists with the Genuine Honda Accessory driver-side floor mat for certain 1996–1998 Civics automobiles. Due to the floor design in these vehicles, a mispositioned floor mat could prevent the accelerator pedal's return to the idle position. In this case, the vehicle may continue accelerating even though the driver may no longer be pressing on the pedal. Continued acceleration, when the driver is expecting the vehicle to slow, could result in an accident.

What should you do?

As soon as possible, you should determine if your car is equipped with a Genuine Honda Accessory floor mat in the driver's position. Honda floor mats are shaped like the illustration below. If yours looks like the illustration, you probably have an affected mat.



If You Have a Honda Floor Mat

Call any authorized Honda automobile dealer and make an appointment to have your vehicle repaired. They will install a positive floor mat retention system that will help keep the mat in the correct position. This repair will be done free of charge. Parts are now available. Although this repair takes less than an hour, please plan to leave your car for half a day to allow the dealer flexibility in scheduling.

In the meantime, make sure your mat is positioned properly. If the floor mat moves easily, and you're concerned about it interfering with the accelerator pedal, remove the mat and store it in the trunk until your repair appointment with the dealer.

If You Have a Non-Honda Floor Mat

If your driver's side floor mat does not look like the illustration, it is not a Genuine Honda Accessory mat. Honda has not evaluated aftermarket floor mats, and we do not know if aftermarket mats will interfere with the accelerator pedal.

We recommend that you check your mat to be sure it does not interfere with the accelerator pedal. If you are concerned, we recommend that you remove the floor mat. If you have more than one floor mat on the driver's side floor, we suggest that you remove any additional mats until only one mat remains.

Please let us know that your car is not affected by completing the appropriate section of the enclosed postage-paid *Information Change Card* and returning it to Honda.

Who to contact if you experience problems

If you are not satisfied with the service you receive from your Honda dealer, you may write to:

American Honda Motor Co., Inc.
Honda Consumer Affairs Dept.
Mail Stop 500-2N-7D
1919 Torrance Blvd.
Torrance, CA, 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your car, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
400 Seventh St., S.W.
Washington, D.C. 20590

Or call the toll-free Auto Safety Hotline at (800) 424-9393. Residents of Washington D.C. should call (202) 366-0123.

What to do if you feel this notice is in error

This notice was mailed to you according to the most current information we have available. If you no longer own this vehicle, or some information in this notice is incorrect, please fill out and return the included, postage-paid Information Change Card. This will help us to update our records.

If you have questions

If you have questions about this notice, or need assistance with contacting a Honda dealer, please call the Honda Consumer Affairs Department at (800) 999-1009.

We apologize for any inconvenience this may cause you.

Sincerely,

AMERICAN HONDA MOTOR CO., INC.
Honda Automobile Division