

Subject: DRIVER AND/OR PASSENGER SIDE FRONT SEAT CUSHION TRIM EDGE COMING OUT OF SIDE COVER - (LEATHER SEATS ONLY)	Bulletin No: 09-043/16
	Last Issued: 7/8/2016

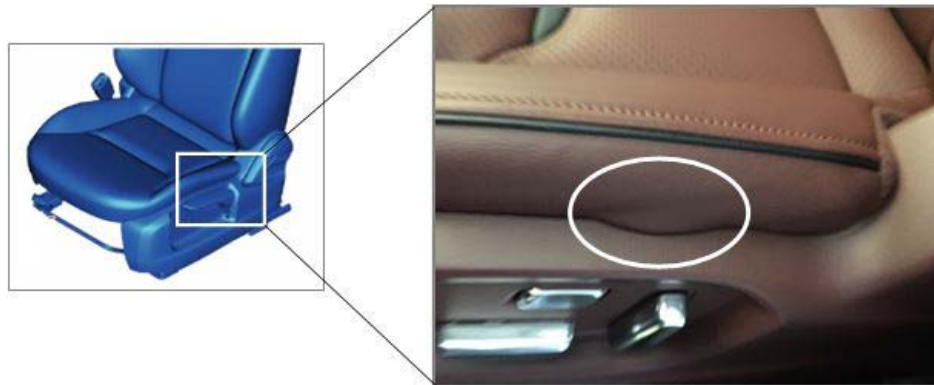
APPLICABLE MODEL(S)/VINS

2016 CX-9 vehicles equipped with leather interior with VINs lower than JM3TC*****107089 (produced before May 19, 2016)

DESCRIPTION

Some vehicles may exhibit the driver and/or passenger side seat cushion trim coming out of the side cover, causing a poor appearance concern. This is due to the seat trim edge being cut too short.

To eliminate this concern, the configuration of the seat trim will be improved.



Customers having this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

1. Verify the customer concern, then repair the affected seat(s) using the following repair procedure.

NOTE: The repair procedure is the same for the driver seat and the passenger seat.

2. Attach masking tape to the side cover at the problem area.

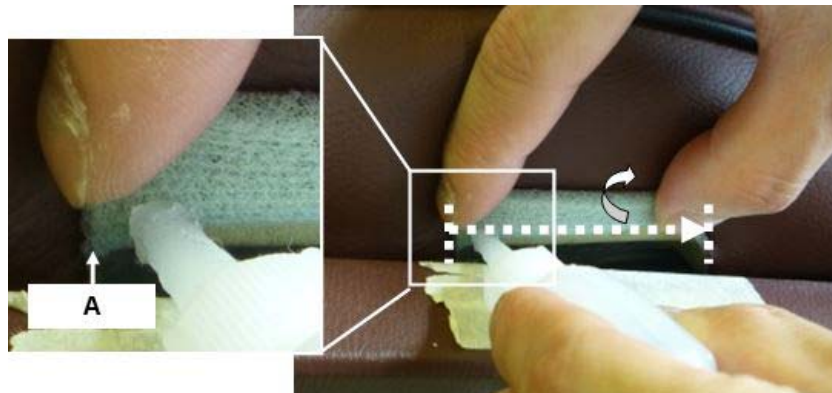


3. Pull the edge of the seat trim out from the side cover.



4. Fold the seat trim back and hold it in place with two fingers.

5. Apply super glue to the back side of the seat trim, starting from the slit line (A) and follow the direction of the arrow (as shown below).



NOTE: Recommendation: Loctite® Super Glue Gel or Gorilla Super Glue Gel.

6. While pressing the bolster area inward, position the seat trim edge behind the side cover.

CAUTION: DO NOT press on the super glued area with fingers. Depending on the pressing force, the seat cushion pad could be deformed permanently with the super glue causing a clearance between the seat cushion trim and the side cover.



NOTE: If wrinkles occur in the seat trim, smooth them away by running a finger (with light pressure) along the trim in the direction of the arrow shown below.



7. Gently press down on the bolster and hold it for (1) one minute to ensure adhesion between the seat trim edge and the seat cushion pad.



8. Remove the masking tape and verify the repair.



9. Repeat Steps 1 ~ 8 on the opposite side front seat as necessary.

PART(S) INFORMATION

Obtain super glue locally.

Part Number	Description	Qty.	Notes
---	Loctite® Super Glue Gel or Gorilla Super Glue Gel	1	Purchase locally

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	89
Damage Code	97
Part Number Main Cause	**** 57 150* (Driver seat) or **** 57 100* (Passenger seat)
Quantity	0
Operation Number / Labor Hours:	XXM55ARX/0.3 Hrs. (One side) XXM55BRX/0.5 Hrs. (Both sides)

NOTE:

- This service bulletin only applies to vehicles equipped with leather seats.
- If the super glue has been newly purchased for this repair, claim the actual amount with the sublet code "Z9".