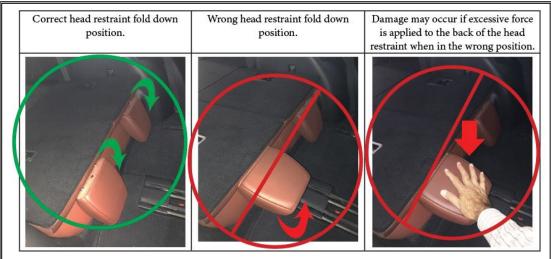
Service Alert No: 001310

Title: 2016-2017 CX-9 - THIRD ROW SEAT HEAD RESTRAINT IS NOT UPRIGHT

Some customers may complain about one or both third row seat head restraint(s) cannot be moved to the upright position. This may be caused by improper fold position of the head restraint(s) when the seat back is folded down.





Repair Procedure:

Replace the third row seat back assembly.