



## Service Campaign 66-07

**MODELS**

**AFFECTED:** 2013, 2014 & 2015 Winnebago Journey and Itasca Meridian models  
2014 & 2015 Winnebago Forza and Itasca Solei models

**DATE:** August 26, 2016

**SUBJECT:** Engine Air Water Separator Enhancement

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**PLEASE FORWARD THIS INFORMATION TO YOUR RV SERVICE MANAGER.**

Winnebago Industries is conducting a Field Service Campaign on certain 2013, 2014 and 2015 Winnebago Journey and Itasca Meridian models and 2014 and 2015 Winnebago Forza and Itasca Solei models. The engine air water separator drain may be susceptible to blockage. This campaign is to inspect the engine air water separator installation and correct if necessary.

**Affected Vehicles and Owner Notification**

Attached to this letter is a list of subject vehicles which were shipped to your dealership. Customers with affected vehicles are being sent a letter notifying them of the service campaign. Owners are directed to contact a Winnebago Industries dealer for the service campaign to be performed at no cost to them. A copy of the owner notice is provided for your information.

Perform this procedure on all subject vehicles currently in your inventory. DO NOT DELIVER ANY SUBJECT UNITS TO A CUSTOMER UNTIL THIS CORRECTIVE ACTION HAS BEEN TAKEN.

**If You Need Assistance**

If dealer technical assistance is needed, please contact Winnebago Industries Technical Service Department at (866) 653-4329 from 7:30 a.m. to 5:00 p.m. Central Time or by e-mail at: [techservice@winnebagoind.com](mailto:techservice@winnebagoind.com).

Thank you for your cooperation.

A handwritten signature in black ink that reads "Steven R. Evenson". The signature is written in a cursive, flowing style.

Steven R. Evenson  
Director of Parts and Service



August 26, 2016  
Service Campaign - Engine Air Water  
Separator Enhancement

**Repair Procedure:**

Refer to instruction sheet.

**Parts Information:**

The part order should be placed as a service campaign order. You will need the campaign dealer number and the Winnebago Industries serial number for the affected vehicle to place the order.

**Campaign Dealer Number: 7816**

| <u>Quantity</u> | <u>Part Description</u>                | <u>Winnebago Industries Part Number</u> |
|-----------------|----------------------------------------|-----------------------------------------|
| 1               | Engine Air Water Separator Enhancement | SC7816-16-701                           |

**Reimbursement**

When the service has been completed, submit a warranty claim using the operation number and TIC code listed below. The repair order must be properly signed by both the dealer and owner before it is submitted to Winnebago Industries.

| <b>DESCRIPTION</b>                     | <b>OPERATION<br/>NUMBER</b> | <b>TIME<br/>ALLOWANCE</b> | <b>TIC<br/>CODE</b> |
|----------------------------------------|-----------------------------|---------------------------|---------------------|
| Engine Air Water Separator Enhancement | 05660799                    | 0.2                       | 6607SB              |

If the vehicle is out of warranty, use service authorization 02G6607T when filing your claim.

**FINAL CLAIMS NEED TO BE SUBMITTED NO LATER THAN FEBRUARY 28, 2017**



**2013, 2014 & 2015 Winnebago Journey & Itasca Meridian  
2014 & 2015 Winnebago Forza & Itasca Solei**

**Engine Air Water Separator Enhancement**

**Overview:** Inspect engine air water separator installation and correct if necessary.

**Parts Required:**

- Parts Kit #SC7816-16-701 Engine Air Water Separator Enhancement Kit. Kit includes:
  - 1 - Hose Clamp
  - 1 - Vacuator Drain Valve

Read the entire instructions carefully before starting the procedure. If you have any questions, please contact Winnebago Industries' Technical Service Department by calling 1-866-653-4329 or by email: techservice@wgo.net. This document is confidential and is intended for dealer use only.

**Tools Required:**

- Cut-off wheel, saw blade or 1½" drill bit
- 5-gallon bucket/collection device
- Straight-slot screw driver

**Verify Engine Air Water Separator Installation Under Left Rear of Motor Home:**

If a vacuator drain valve is installed as shown in Figure 1, the campaign will not need to be completed.

If the drain circuit resembles Figure 2, the campaign will need to be completed.

Once it is determined that this campaign must be performed, create a Recall/Service Campaign Parts Order on WinPortal for the serial number affected. You may include multiple serial numbers per order.



**Figure 1 - Correct Installation**



**Figure 2 - Perform Campaign**

**Procedure:**

1. Place bucket/collection device beneath the water separator to collect any water retained in separator.
2. Probe drain hole and empty any contents.
3. Measure and remove 14mm ( $\frac{1}{2}$ " ) of the lower portion of the plastic drain tube to expose the inside diameter of the tube. This can be performed using a cut-off wheel or saw blade. May also use 37mm ( $1\frac{1}{2}$ " ) drill bit as shown in Figure 3.

**NOTE:** The balance of the drain tube remaining **must** be a minimum of 100mm (4") in length prior to the installation of a the vacuator valve.

4. Inspect the water separator drain circuit for the presence of foreign material. Clean as necessary.
5. Install the vacuator valve to the end of the drain tube using the provided hose clamp, Figures 4 and 5.



**Figure 3**



**Figure 4**



**Figure 5**



## Customer Notification Letter

**FOR YOUR INFORMATION  
-COPY OF OWNER INFORMATION-**

RE: BODY SERIAL  
CHASSIS SERIAL

Dear Winnebago Industries Motor Home Owner:

When you purchased your new Winnebago Industries produced motor home, you also received our commitment to provide you with a quality product and our dedication to continuing customer satisfaction. In keeping with this commitment, we are notifying you of a service issue that may affect your Winnebago Industries motor home.

Our records indicate that you have purchased a vehicle with the serial number which appears above.

### What You Can Do

To avoid an unnecessary trip to your dealer, you can inspect the engine air water separator installation located under the left rear of your motor home.

- If the drain circuit resembles Figure 1, the campaign does not need to be completed. You can notify us by completing the postcard included with this letter or contacting us at [or@wgo.net](mailto:or@wgo.net) or (800) 537-1885 with your Winnebago Body Serial Number and we will remove your coach from the campaign.
- If the drain circuit resembles Figure 2, the campaign will need to be performed. Contact your Winnebago Industries, Inc. dealer to arrange for a service appointment.

### What We Will Do

If you are not comfortable performing the inspection, contact your Winnebago Industries, Inc. dealer to arrange for a service appointment. Your dealer will inspect the engine air water separator installation on your motor home and correct if needed. Please allow sufficient time for your dealer to process your vehicle on the date of the appointment. The actual repair will take less than 1 hour.

### Important

This campaign and the offer to provide service are being done at no charge to you. The offer for a no cost repair is valid until February 28, 2017 at which time the campaign will be closed.

### If You Need Assistance

If you have questions or need assistance, please contact Winnebago Industries Owner Relations Department at (800) 537-1885 Monday through Friday from 7:30 a.m. to 5:00 p.m. Central Time or by email: [or@wgo.net](mailto:or@wgo.net).

We are sorry to cause you this inconvenience. We have taken this action in the interest of your continued satisfaction with our products. This letter does not constitute an acknowledgement of legal liability.

Thank you for choosing a Winnebago Industries motor home.

Winnebago Industries, Inc.  
Forest City, IA 50436



Figure 1



Figure 2