

May 5, 2016

03585 Version 1

Audio Unit Software Update

AFFECTED VEHICLES

Year	Model	Trim	VIN Range
2016	Civic	2-Door EX 1.5L	2HGFC3...GH [REDACTED] thru 2HGFC3...GH [REDACTED]
2016	Civic	2-Door Touring 1.5L	2HGFC3...GH [REDACTED] thru 2HGFC3...GH [REDACTED]
2016	Civic	4-Door EX 1.5L	19XFC1...GE [REDACTED] thru 19XFC1...GE [REDACTED]
2016	Civic	4-Door EX 1.5L	2HGFC1...GH [REDACTED] thru 2HGFC1...GH [REDACTED]
2016	Civic	4-Door EX 2.0L	19XFC2...GE [REDACTED] thru 19XFC2...GE [REDACTED]
2016	Civic	4-Door EX 2.0L	2HGFC2...GH [REDACTED] thru 2HGFC2...GH [REDACTED]
2016	Civic	4-Door Touring 1.5L	19XFC1...GE [REDACTED] thru 19XFC1...GE [REDACTED]
2016	Civic	4-Door Touring 1.5L	2HGFC1...GH [REDACTED] thru 2HGFC1...GH [REDACTED]

BACKGROUND

There is a problem with the audio unit software which may lead to many symptoms. An audio unit software update device was recently sent to dealers. Do not attempt to repair vehicles at this time. Once the repair procedure is approved, this bulletin will be revised with the repair procedure, tool information, and warranty claim information. Store the case and USBs in a safe location so they are not lost.

This bulletin will be revised in the future once the repair procedure, tool information, and warranty claim information are available.