



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Radio Inoperative with No Communication and DTC U0184

**Models:** 2014-2016 Buick LaCrosse, Regal  
2013-2016 Cadillac ATS models, CTS models, ELR, SRX, XTS  
2015-2016 Cadillac Escalade Models  
2014-2016 Chevrolet Corvette, Impala, Silverado 1500  
2015-2016 Chevrolet Colorado, Silverado 2500/3500, Suburban, Tahoe  
2016 Chevrolet Camaro, Malibu, Volt  
2014-2016 GMC Sierra 1500, Yukon models  
2015-2016 GMC Canyon, Sierra 2500/3500  
Equipped with RPO's IO3, IO4, IO5, IO6, RAO, UA3, or UY4

*This PI was superseded to update the recommendation section. Please discard PIT5401E.*

### Condition/Concern

Some customers may comment that their radio is inoperative, loss of sound, and the display is blank. When performing diagnostics, technicians may find no communication with the radio and U0184 set in other modules.

### Recommendation/Instructions

New software has been released to correct this concern

Please refer to bulletin 16-NA-107 for 2015 and 2016 model years.

Please refer to bulletin 16-NA-115 for 2013 and 2014 model years.

### Additional SI Keywords

Tuner, INOP,

---

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY TECHNICIAN CERTIFICATION