



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** 45-65 MPH Vibration or Growl Noise

**Models:** 2011-2016 Chevrolet Silverado HD 2500

2011-2016 GMC Sierra HD 2500

Only With Firestone Transforce LT245/75R17 Load Range E Tires (RPO QHQ)

*This PI was superseded to make information Externally available. Please discard AIT3321C.*

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

Some customers may have Vibration or Growl Noise between 45-65 MPH.

### Recommendation/Instructions

This vibration or growl noise can be difficult to diagnose and using the Pico Scope is recommended. The Pico Scope may show a 1st order propshaft or 4th order tire vibration during the test drive, if this is found swap different size tires (preferably LT265/70R18 or LT265/70R17 both load range E) to verify the condition is eliminated. If the concern is corrected, contact GM Technical Assistance for further direction

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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