



Service Bulletin

PRELIMINARY INFORMATION

Subject: Intermittent Stalling on Deceleration Coming to Stops

Models: 2016 Chevrolet Express 2500, 3500 Cargo Vans
2016 GMC Savana 2500, 3500 Cargo Vans
Equipped with RPO FHZ Alternative Fuel - Dedicated CNG

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Customer may complain of stalling on deceleration, when braking or coming to stops.

Recommendation/Instructions

We have found the stalling concern can be duplicated using the following method:

- Accelerate to 25 MPH
- Go into decel/fuel cutoff condition
- Wait 3-5 seconds
- Hard brake

Following the above procedure, if the vehicle either stalls, or roughly recover from very low engine speed (100-300 RPM) Advise:

Engineering is aware and are working with the supplier on a new calibration at this time.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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