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**Availability:** ISIS, FleetISIS, IsSIR **Revision:** 5  
**Major System:** CAB / SLEEPER / HOOD **Created:** 6/21/2016  
**Current Language:** English **Last Modified:** 9/22/2016  
**Other Languages:** NONE **Author:** David Smith  
**Viewed:** 488

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Coding Information

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**Title:** Power Window Binding

**Applies To:** ProStar, WorkStar, TranStar, DuraStar, TerraStar

## CHANGE LOG

Please refer to the change log text box below for recent changes to this article:

09/22/2016 - Author addressed feedback concerns.  
 07/28/2016 - Author addressed feedback concerns.  
 07/25/2016 - Author addressed feedback concerns.  
 06/29/2016 - Got Pictures fixed.  
 06/21/2016 - Initial Article Release, and addressed feedback

## DESCRIPTION

This document will guide the user through initial diagnostic steps for window binding.

## SYMPTOM(s)

**Customer states the window binds, or gets stuck when rolling up.**

DTC/Light	Description
N/A	

**Customer Observations or Concerns:**

Window rolls up slowly  
 Window gets stuck when used  
 Window is binding

## SPECIAL TOOL(s) / SOFTWARE

Tool Description	Tool Number	Comments	Instructions
N/A			

[Tools Resource Center](#)

## SERVICE PARTS INFORMATION

Kit Description	Part Number	Quantity Required	Notes
Seal, Door Glass Run Channel Front	3588772C1	1 (per side)	Part works on either side of the vehicle.

**DIAGNOSTIC STEP(s)**

Step	Action	Decision
1	<b>DIAGNOSTIC:</b> Perform visual inspection of the window tract experiencing the issue (See Figure 1 & 2)	<b>Yes.</b> Adjust window channel track to reflect proper alignment as shown in figure 1, and retest. If issue still persists go to Step 2.
		<b>No.</b> Go to Step 2

Step	Action	Decision
2	<b>DIAGNOSTIC:</b> Does the window continue to bind?  Note : If window track does not repair the concern, go ahead and continue window regulator/track diagnostics	<b>Yes.</b> Replace with window channel track with P/N : 3588772C1
		<b>No.</b> Release the vehicle.

**Appendix :**



**Figure # 1 : Window Track Alignment**



Figure # 2 : Window Track Alignment

### **REPAIR STEP(s)**

For repair steps go to Vehicle Service Manual that is experiencing the issue.

### **WARRANTY INFORMATION**

Warranty Claim Coding:

<b>Group:</b>	16012 - Side Doors
<b>Noun:</b>	071 - Channel, Glass Run

Standard Repair Time(s):

Step	Repair	Model	Engine	SRT
1-3	Cab Door Glass Run Channels and/or Seals	All	N/A	For SRT Times and Elemental Steps <a href="#">Click Here</a>

- Link to the Standard Repair Time Manual: [Click Here](#)

**Claim SRT Example:**

**Claim Comment Suggestion:**

**Special Requirement(s):**

### **OTHER RESOURCES**

[Master Service Information Site](#)

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