

**Non-Operational Remote Throttle Control on MACK Chassis with McNeilus Command Center Controls for Standard and Bridgemaster Mixers**

**Date:** August 19, 2016  
**Bulletin Name:** MXR-TSIB-029  
**Model:** Standard or Bridgemaster Mixers  
**Model Year:** 2013-2015  
**Units Affected:** Mixer vehicles with MACK chassis and McNeilus Command Center controls built October 31, 2015 or older

**Purpose:**

For rear discharge mixers built before October 31, 2015 on MACK chassis with McNeilus Command Center controls that had any OEM service completed at a MACK dealership, it is possible the dealer connected into the vehicle’s engine control unit (VECU). Once the dealer connected to the vehicle’s engine control unit, a parameter in the MACK software was unknowingly changed from a “1” to a “0”. This parameter change caused the remote mixer throttle not to work. If the remote throttle does not work, throttle increases for mixer functions need to be controlled through the cab controls, instead of remotely. If the remote throttle does not work, chassis vehicle function is not affected.

**Issue Resolution:**

If your mixer vehicle had OEM service completed on it at a MACK dealership and the remote throttle has stopped working, a MACK dealer must run MACK Accessory Kit 85150270 with MACK Tech Tool (version 2.4.65 or later) after VECU interaction in order to change the parameter back to a “1”.

Please note that any time the VECU is accessed, the parameter will change to a “0” and need to be changed back to a “1” through this process.

**Notice:**

- This bulletin should be read and understood in its entirety before performing this procedure.
- All procedures outlined in the bulletin must be performed by skilled service personnel. Refer to the product service manual for descriptions of maintenance procedures.

<p><b>SAFETY NOTICE</b></p> <p><b>Perform your company’s Lockout/Tagout procedure. If your company does not have a Lockout/Tagout procedure, follow OSHA 1910.147 and 1910.146 Confined Space as appropriate.</b></p>
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