



Service Bulletin

PRELIMINARY INFORMATION

Subject: Cannot Save XM Favorites

Models: 2014-2016 Buick LaCrosse, Regal

2013-2016 Cadillac ATS models, CTS models, ELR, Escalade, SRX, XTS

2014-2016 Chevrolet Camaro, Colorado, Corvette, Impala, Malibu, Silverado, Suburban, Tahoe, Volt

2014-2016 GMC Canyon, Sierra, Yukon models

Equipped with 8 inch touch screen radio display

Condition/Concern

Some customers may comment that they cannot save additional XM favorites after an undetermined amount of XM favorites have already been stored. The amount of XM favorites in radio memory will vary before the concern repeats. The favorite will highlight when selected but will not save an additional XM station. AM or FM favorites can be saved in that same location.

Recommendation/Instructions

Do not make any repairs or replace any parts. Please contact GM Technical Assistance to review concern.

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is currently evaluating this concern. This PI will be updated with additional details as they become available.

Additional SI Keywords

preset, presets

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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