



Service Bulletin

PRELIMINARY INFORMATION

Subject: Map Database Update Information

Models: 2013 Buick Encore, Regal, Verano
2013 Buick LaCrosse (without RPO AUI)
2013 Chevrolet Camaro, Cruze, Equinox, Volt
2013 Chevrolet Malibu (without RPO AUI)
2013 GMC Terrain
Equipped with Radio RPO UP9 with UHQ

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

A customer may inquire about the availability of a map database update for the listed vehicles.

Recommendation/Instructions

Engineering is working on the map update and has a tentative release date around the 4th quarter of 2016 to the first quarter of 2017.

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on an update. Once an update is available, this PI will be updated with additional details - allowing dealership personnel to contact the customer and advise that new mapping software is available.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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