



Service Bulletin

PRELIMINARY INFORMATION

Subject: Touch Screen Function Intermittently Inoperative

Models: 2015-2016 Buick LaCrosse

This PI was superseded to update Recommendation/Instructions. Please discard PIC6078A.

Condition/Concern

Some customers may comment that the touch screen selection may highlight when pressed but not respond unless pressed several times in succession

Recommendation/Instructions

GM Engineering is currently working on revised ICS software to correct this concern. If a customer is having this concern and a repair needs to be made prior to the software being available please contact an Electronic Service Center (ESC) for a replacement radio control assembly.

Refer to PIT5411 for the latest parts restriction process.

Parts Information

26681490 (Black)

26681491 (Cocoa)

Warranty Information

For vehicles repaired under warranty use:

| Labor Operation | Description | Labor Time |
|-----------------|------------------------------------|------------------------------------|
| 3420700 | Radio Control Assembly Replacement | Use Published Labor Operation Time |

Additional SI Keywords

ICS display

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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