



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Intermittent Sunroof Operation, Bind, Noise, Auto-reverse, and/or Water Leaks

**Models:** 2005-2017 All passenger cars and light duty trucks/utilities

*This PI has been revised to update the model years. Please discard PIC5260*

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

Condition

Some customers may comment on intermittent sunroof operation, bind, noise, auto-reverse, and/or water leaks.

Cause:

Dirt and debris may collect on the sunroof seal or in the tracks that could cause an issue with sunroof operation, noise or plug the water drainage system.

### Recommendation/Instructions

Correction:

Open the sunroof and remove any obstacles or loose debris. Verify that the module drain holes are not plugged. Wipe the sunroof seal and roof sealing area using a clean cloth, mild soap, and water. Please do not remove grease from sunroof.

**Important:** Some sunroof module assemblies that have been replaced, and sent back to the warranty parts center, have been tested and found that simple cleaning of these areas would have repaired the condition and prevented the replacement of the sunroof module assembly.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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