



Service Bulletin

PRELIMINARY INFORMATION

Subject: Cracked / Broken Keyless Entry Transmitters

Models: 2008- 2009 Cadillac DTS

This PI was superseded to update Part Information. Please discard PIC5143.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

A customer may comment the key fob case is cracked or broken. The cause could be chemicals found in some sun screen lotions that weaken the transmitter housing plastic.

Recommendation/Instructions

Replace the transmitters with part numbers listed below. These part numbers contain improvements to prevent this condition.

- 22889449 Driver 1
- 22889450 Driver 2
- 20998255 Driver 1 w/ Remote Vehicle Start
- 20998256 Driver 2 w/ Remote Vehicle Start

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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