

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS3991
URGENT - DISTRIBUTE IMMEDIATELY

Date: April 8, 2016

Subject: 14284A – Upfitter Auxiliary Switches
Revised Population and Parts Information

Models: 2014 Chevrolet Silverado 1500
2015 Chevrolet Silverado
2014 GMC Sierra 1500
2015 GMC Sierra
Equipped with Auxiliary Switch Bank (RPO 9L7)

To: All Chevrolet and GMC Dealers

This bulletin has been revised to increase the population, extend the expiration date, and revise the part information section. Part number 23280309 communicated in the previous version of this bulletin may still be available in limited quantities. If you have this part in stock, it is permissible to use it to repair the vehicle. Refer to the parts information section within the bulletin for additional information. Please discard all copies of bulletin 14284.

The total number of additional U.S. vehicles involved is 525.

Customer Letter Mailing

The customer letter mailing for these additional vehicles will begin on April 26, 2016.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated April 11, 2016. A list of the additional vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions for these additional vehicles until the VIN appears in IVH.

END OF MESSAGE
GLOBAL SAFETY FIELD INVESTIGATIONS