



Service Bulletin

PRELIMINARY INFORMATION

Subject: Unable To Manually Adjust Blower Speed Lower When In Defrost Mode

Models: 2014 Chevrolet Silverado 1500
2014 GMC Sierra 1500
With CJ2 Auto HVAC

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some owners may comment that intermittently after selecting defrost mode they are unable to manually adjust the blower speed lower. If they first manually adjust the blower speed higher, then they will be able to adjust the blower speed lower.

To duplicate the concern first start with the HVAC mode set to something other than defrost and the blower manually adjusted to the lowest setting. Then press the defrost button, the blower will ramp up to high blower to defrost the windshield as quickly as possible (this is normal). If the owner turns the blower knob down to reduce the blower speed it will not change. But, if they first adjust the blower speed higher, then they will be able to adjust the blower to a lower setting.

Recommendation/Instructions

The vehicle is operating as designed and no repairs should be made.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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