

Date: August 23, 2016

SERVICE INFORMATION BULLETIN

Service Bulletin No.: 2016-0009v3

Product Models Affected:

MY2015 – MY2016

- Dodge/Chrysler Amerivan
- Dodge/Chrysler Amervan10
- Dodge/Chrysler RL
- Toyota Amerivan
- Toyota RL

FORM Rev 2016-0817

Background:

Running/Dripping undercoating has been discovered on certain 2015 and 2016 Chrysler and Toyota Amerivan vehicles. This has been noticed in areas where higher temperatures exist and drips would appear under the van after being parked. There is no risk to the vehicle, or to its occupants. It is a cosmetic condition only.

Warranty:

Standard Amerivan Warranty provisions apply. Please refer to the appropriate warranty offering statement for coverage. For questions regarding warranty eligibility, please contact EIDorado Mobility Customer Service at (866) 392-6300.

Tool(s) / Equipment Required:

Stiff bristle paint brush, or
Fine bristle brass wire brush.

Part(s) / Material Required:

Dupli-color truck bed coating, TR250 Black.

Procedure:

- Remove dirt and debris in the area of the shiny undercoat using the brush.
- Apply the truck bed coating over the shiny undercoat.
- Allow 1-hour dry/cure time prior to vehicle operation after coating application.

Contact Information:

EIDorado Mobility Customer Service, 1655 Wall Street, Salina, KS 67401; or by calling (785) 827-1033 / (866) 392-6300; or by Email: mobilitysupport@eldoradomobility.com; or by Fax: (785) 827-3017.