



# Service Bulletin

## PRELIMINARY INFORMATION

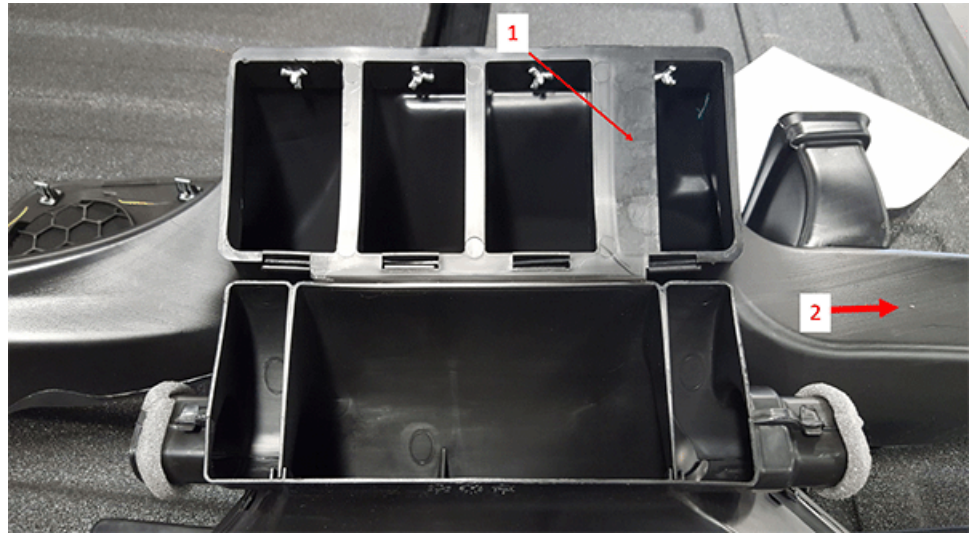
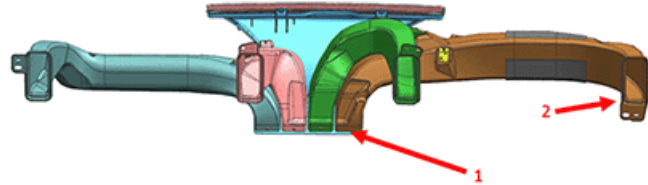
**Subject:** Reduced HVAC Air Flow From Passenger Side Far Right Dash Vent

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado	2016	2016	All	All	All	All

<b>Involved Region or Country</b>	North America
<b>Additional RPO/s:</b>	N/A
<b>Condition</b>	Some customers may comment of poor HVAC air flow from the passenger side far right dash vent when compared to the other dash vents. .

## Cause

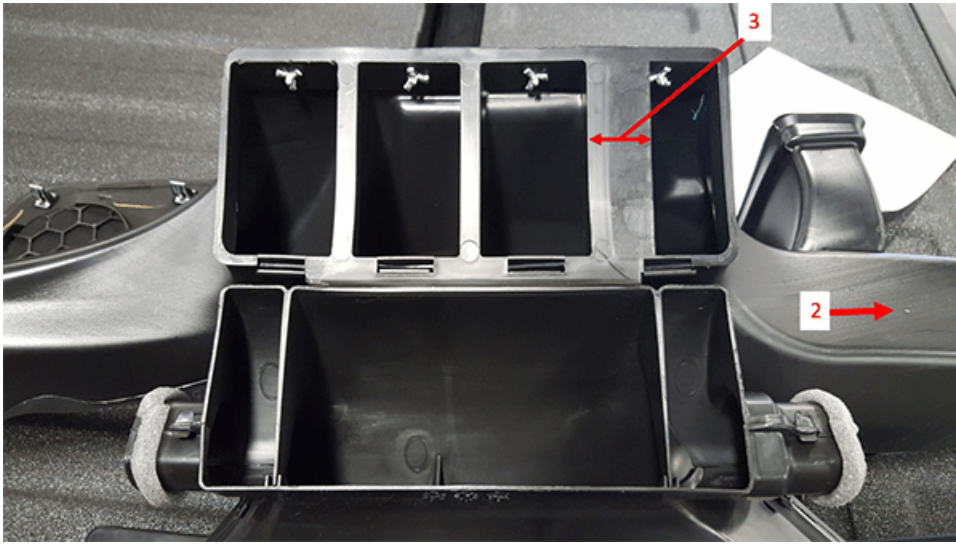
There was a change made to reduce some of the air flow to the passenger side far right dash vent (2) to direct more air flow to the center dash vents. The increased air flow to the center dash vents helps provide better air flow to the rear seat passengers. To reduce the air flow to the far right vent, a deflector (1) was molded into the HVAC air duct as shown below.



## Correction

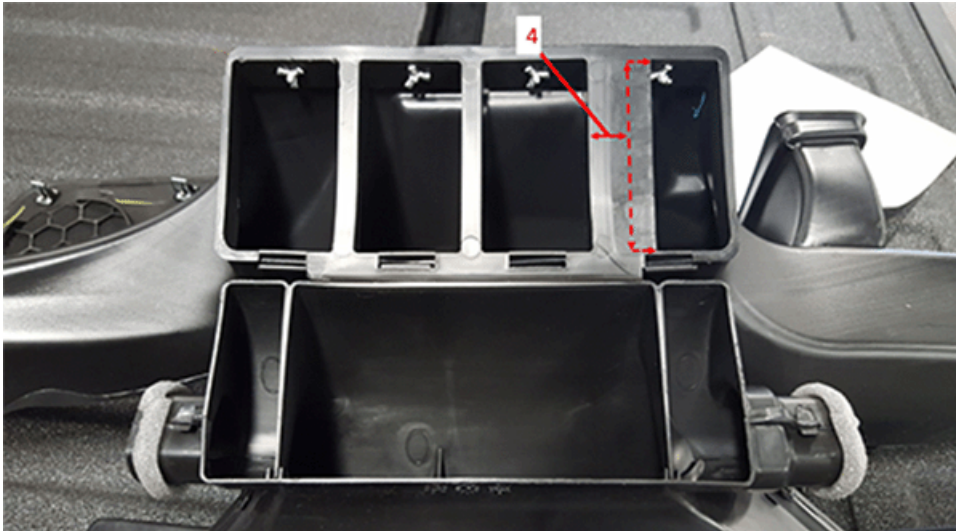
If an owner is unhappy with the amount of air flow from the passenger side far right dash vent, the following procedure can be used to remove part of the deflector.

1. Remove the HVAC air distributor duct by following SI instructions.
2. When measuring the original deflector, as shown below (3), it will measure approximately 32 mm (1.25 inches) wide.



3. Measure over 20 mm (.787 inches) (4) and mark the air distributor duct, as shown below. Using a sharp utility knife, cut out the portion of the deflector that is marked.

**Important:** Make sure the cut is straight and smooth with no burrs. If the cut is not done cleanly, it can cause various HVAC air flow noises.



4. Reassemble.

## Warranty Information

Labor Operation	Description	Labor Time
4412280	Air Distributor Case Replacement	Use Published Labor Operation Time

Version	1
Modified	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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