



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** IPC Engine Idle Hours Incorrect

**Models:** 2016 Chevrolet Suburban and Tahoe  
2016 GMC Yukon Denali  
With 8" Reconfigurable Cluster RPO UHS

*This PI was superseded to update Model Years and Recommendation/Instructions. Please discard PIT5467.*

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

Some customers may state the engine idle hours are incorrect, however, the engine hours are correct in the IPC.

In most cases, the engine idle hours will read 1,196,046 hrs. on a new vehicle.

### Recommendation/Instructions

**Important:** Do NOT replace the IPC or any other components, as this will not correct the concern.

Please contact Techline Customer Support Center at 1-800-828-6860 English (1-800-503-3222 French) for an updated program to correct this concern.

**Note:** The engine idle hours will be reset to 0 hours after this is done.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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