



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** (Hybrid) High Voltage 2-Mode Battery Parts Restriction-TAC has Ended

**Models:** 2009-2013 Cadillac Escalade  
2008-2013 Chevrolet Tahoe and GMC Yukon Hybrid  
2009-2013 Chevrolet Silverado and GMC Sierra Hybrid  
All with Two-Mode Hybrid System (RPO HP2)

*This PI was superseded to end the part restriction. Please discard PIT4821D.*

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

The Part Restriction for the 2-Mode Drive Motor Generator Battery parts restriction has ended. Thank you for your assistance in collecting data.

### Recommendation/Instructions

Thank you for your assistance in collecting data. These part number can now be ordered directly through your parts department without TAC authorization.

### SHIPPING INSTRUCTIONS

For GM Dealers in the USA to receive core credit, the battery assembly must be returned using the Heavy Core Return Process (CC&A Process GMP09-003.) See your Parts Manager for more information as needed. For further direction please reference CC&A Process GMP09-215 –Introduction of GM Parts 2-Mode Hybrid Battery Assembly Core Return Process in Global Connect. For GM dealers in Canada, please reference Core Returns in Section 7 - Returns and Claims, of the GMCL Parts Policies and Procedures Manual.

### STORAGE GUIDELINES

**Caution:** The high voltage (HV) battery must be protected when outside of the vehicle. Failure to follow these guidelines may result in serious injury or death.

Store the HV battery flat, do not exceed 45 degrees when handling.

Store the HV battery in an environmentally protected area.

Store the HV battery in a limited access area.

Maintain the HV battery at room temperature.

Protect the HV battery from exposure to liquids.

Protect the HV battery from physical damage.

### Parts Information

Year	Make	Model	Part Description	Part Number
2008 - 2013	Chevrolet GMC	Tahoe Yukon	Battery Kit, Drive Motor	19180442
2009 -2013	Cadillac	Escalade	Battery Kit, Drive Motor	19180442
2009 -2013	Chevrolet GMC	Silverado Sierra	Battery Kit, Drive Motor	19117171

## Warranty Information

For vehicles repaired under warranty use:

Labor Code	Description	Labor Time
5031030	Drive Motor Generator Battery Replacement	Use Published Labor Operation Time
Add	Administrative Allowance	Use Published Labor Operation Time
Add	Road Test - Tech2 Snapshot	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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