



Service Bulletin

PRELIMINARY INFORMATION

Subject: Second And/Or Third Row Bench Seat Center Belt Buckle Plastic Is Cracked

Models: 2008 - 2017 Buick Enclave
2009 - 2017 Chevrolet Traverse
2007 - 2017 GMC Acadia
2017 GMC Acadia Limited
2007 - 2010 Saturn Outlook

This PI was superseded to update model and model years. Please discard PIT4547F.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some dealers are finding the second and/or third row bench seat center seat belt buckles have a crack in the plastic cover on the buckle side. This is just a plastic trim cover and will not affect the operation of the belt buckle. It has been found that this could happen if the second or third row bench seat is folded flat and the seat belt is still buckled.

Recommendation/Instructions

During a PDI inspection please ensure that the second and third row bench seat, center seat belt buckles are unbuckled so the seat belt will not become cracked when a demonstration of the seat function is performed. Additionally, if your customer has a seat belt buckle that is found cracked, inform the customer of the possibility of the crack developing as a result of the center belt being buckled when the seat is folded flat.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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