



Service Bulletin

PRELIMINARY INFORMATION

Subject: Difference Between Analog And Digital Vehicle Speed Display

Models: 2013 – 2017 Cadillac ATS, XTS
2013 - 2016 Cadillac SRX
2008 – 2017 Cadillac CTS Models
2017 Cadillac XT5

This PI was superseded to update Model Years and Models. Please discard any copies of PIC5494F.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

A customer may comment that their digital vehicle speed display is showing a different speed than the analog vehicle display.

Recommendation/Instructions

Concern #1:

There may be up to a 2 mph difference between the digital, and analog vehicle speed displays because the tolerance calculations are different between the two. Driver viewing angles for the analog speedometer may also appear to increase the difference between both displays.

Please do NOT replace any parts for this concern as this is a normal characteristic.

Concern #2:

CTS vehicles built between April - June 2011 and 2013 ATS, SRX, and XTS vehicles built before August 29, 2012 may exhibit a 3 mph or more variation. For those situations, the correction is to replace the instrument panel cluster (IPC).

Warranty Information

For vehicles repaired under warranty for Concern #2, use:

Labor Operation	Description	Labor Time
3431030	Instrument Cluster Replacement	Use Published Labor Operation Time

Customer Information

For Concern #1 only, please communicate to the customer that this condition is a normal operating characteristic of their vehicle. It will not impact the designed performance or reliability of the vehicle. Please share this information with the customer, including a copy of this message.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY TECHNICIAN CERTIFICATION