

April 2016
NHTSA #16V-080
#15E-090

IMPORTANT SAFETY RECALL

See the enclosed VIN list

Subject: SMI Transpec Stop Arm Decals

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler Trucks North America LLC, on behalf of its wholly owned subsidiary, Thomas Built Buses, Inc., has decided that specific Saf-T-Liner C2, HDX, EFX vehicles and Minotour DRW vehicles manufactured May 1, 2015, through November 16, 2015, and with certain Specialty Manufacturing, Inc. (SMI), Transpec stop arms fail to meet the requirements of FMVSS 131, "School Bus Pedestrian Safety Devices."

Due to a process deficiency, the STOP decals on certain Transpec stop arms may not remain adhered to the plastic blade. Without a reflective decal, the stop arms would have reduced visibility to other drivers, increasing the risk of a crash or personal injury.

SMI will provide replacement stop arms to you at no charge and reimburse you or the repair facility of your choice for installing them. Installation should take approximately 15 minutes per arm and SMI will reimburse \$30 per arm installed. See the next page for inspection instructions to determine if your stop arms need to be replaced, instructions for ordering replacement blades, and instructions for requesting reimbursement for installation.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days.

If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement. For further information, please contact SMI Customer Service at (800) 951-7867.

If you have any questions about this recall, please contact SMI Customer Service at (800) 951-7867. If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 3274236 (TTY: (800) 424-9153); or to <http://www.safercar.gov>.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

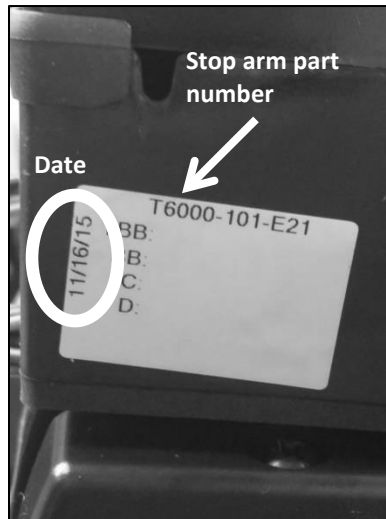
THOMAS BUILT BUSES WARRANTY DEPARTMENT
Enclosures

SMI Transpec Stop Arm Decals

Stop Arm Inspection Instructions

Check the label on the bottom of the Transpec stop arm for part numbers T6000- T6100, or T7000 (see the arrow pointing to the part number in the photo).

If the part number is one of the three listed, continue and check the date (see the circled date in the photo) for dates May 1, 2015, through October 19, 2015. Units built within this date range need to be replaced. Units outside this date range or with different part numbers do not need to be replaced.



Replacement Stop Arm Ordering Instructions

Web: Visit http://www.smiglobal.net/tech_bulletins.php and click on the **Safety Recall: Transpec Stop Arm Decal** link under the **Stop Arms & Blades** section.

Phone: Call SMI Customer Service at **(800) 951-7867**.

E-mail: Send an e-mail to SMI at warranty@smiglobal.net indicating the quantity of Transpec service kits you need along with the following information for each vehicle:

- Company Name
- Contact Name
- Contact Phone
- Contact E-mail Address
- Mailing Address
- Shipping Address (if different than mailing address)
- Vehicle Manufacturer
- VIN
- Body Number
- Front SA Part Number
- Front SA Build Date
- Rear SA Part Number (if applicable)
- Rear SA Build Date (if applicable)

Reimbursement Instructions

To request reimbursement for installation, dealers or vehicle owners will submit a request to SMI as follows for each vehicle with the following information:

- Invoice for installation
- DTNA Recall Number 16V-080
- SMI Recall Number 15E-090
- VIN and Body Number for each vehicle

Submit your request by email or U.S. mail:

Email: warranty@smiglobal.net

U.S. Mail: Attention: Warranty Department
Specialty Manufacturing, Incorporated
13501 South Ridge Drive
Charlotte, NC 28273