



Service Bulletin

INFORMATION

Subject: Navigation Map Update Temporarily Unavailable (U.S. and Canada Dealers Only)

Models: 2013-2016 Buick Enclave
2013-2016 Chevrolet Traverse
2013-2016 GMC Acadia
Equipped with Navigation System (RPO UGY, UGX, UI7, or UI8)

This PI has been revised to temporarily suspend this programming update until further notice and add 2015-2016 Model Years and additional RPOs. Please discard PI1516A.

Condition/Concern

Some customers may request to purchase a map update which was released during March 2016 to update the navigation system of 2013-2014 Acadia, Enclave, and Traverse models with radio RPO UGY or UGX. However, it was only available until the week of April 4th, 2016 due to a "Device Not Supported" message that was being displayed when the USB stick was inserted into the USB port.

Recommendation/Instructions

At this time, the map update is still unavailable at gmnavdisc.com or 1-866-351-7608 while a new map is being developed for use in 2013-2016 Acadia, Enclave and Traverse vehicles with radio RPO UGY, UGX, UI7, or UI8. At this time, we expect this new map update to be available in Q4 2016 or Q1 2017. Once the update is available, this PI will be updated with additional details and orders will be accepted at gmnavdisc.com or 1-866-351-7608.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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