




# Service Bulletin

File in Section: -  
 Bulletin No.: 16-NA-270  
 Date: August, 2016

## TECHNICAL

**Subject: Creak/Rattle/Clunk Over Bumps in Left or Right Rear Package Shelf Area**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Cascada	2016	2016			All	All

<b>Involved Region or Country</b>	North America
<b>Condition</b>	Some customers may comment on a creak, rattle or clunk noise in the right or left rear seat or package shelf area.
<b>Cause</b>	 <p style="text-align: right; font-size: small;">4551288</p> <p>This may be due to the folding top stowage compartment cover guide rollers not rolling freely causing wear on top and/or bottom of the roller. When roller is worn, this causes excessive gap between the roller and guide forks on the front of the stowage compartment lid, allowing it to clunk or rattle up and down.</p>

### Correction

If you encounter a vehicle with the above concern, replace the stowage compartment lid bumper bracket which includes the roller. Refer to *Folding Top Stowage Compartment Lid Bumper Bracket Replacement* in SI.

**Important:** Make sure the roller rolls freely and apply some Vaseline or equivalent to the roller.

### Parts Information

Description	Part Number	Qty
BRACKET ASM-F/TOP STOW COMPT LID BPR	13396703	1

## Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
6011430	Folding Top Stowage Compartment Lid Bumper Replacement	Use Published Labor Operation Time

Version	1
Modified	

