



# Service Bulletin

File in Section: -  
 Bulletin No.: 16-NA-251  
 Date: August, 2016

## INFORMATION

**Subject: Advanced Diagnostics — Proactive Alert — Labor Operations Information**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Equinox	2017	2017	All	All	V6 3.6L — RPO LFX	
GMC	Terrain	2017	2017	All	All		

Involved Region or Country	United States and Canada
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### Information

**Important:** For Model Year 2017 vehicles and going forward, the Diagnostics for Proactive Alerts are published in eSI. Build the Year/Make/Model and search the Proactive Alert Identifier > Service Message Identifier such as: SAC001.

The **Diagnostics** for Proactive Alerts are now published in General Motors Electronic Service Information (eSI) for the Model Year 2017 Chevrolet Equinox and GMC Terrain, both vehicles equipped with the V6 3.6L — RPO LFX engine. The **Labor Operations** for each Proactive Alert will also transition into the Labor Time Guide soon. Please use the following Bulletin Only Labor Operations until they are available.

### Warranty Information

Labor Operation	Description	Labor Time
4080568*	Proactive Alert Starting & Charging Service Message Identifier SAC001	0.3 hr
4080578*	Proactive Alert Starting & Charging Service Message Identifier SAC002	0.3 hr Diagnostic Add Time: 0-.5 hr
4080588*	Proactive Alert Starting & Charging Service Message Identifier SAC003	0.3 hr Diagnostic Add Time: 0-.5 hr
4080598*	Proactive Alert Starting & Charging Service Message Identifier SAC004	0.6 hr Diagnostic Add Time: 0-.5 hr
4080608*	Proactive Alert Starting & Charging Service Message Identifier SAC005	0.6 hr Diagnostic Add Time: 0-.5 hr
4080618*	Proactive Alert Engine Controls & Fuel Service Message Identifier ECF001	FWD 1.7 hrs AWD 2.5 hrs

Labor Operation	Description	Labor Time
4080628*	Proactive Alert Engine Controls & Fuel Service Message Identifier ECF002	FWD 1.7 hrs Diagnostic Add Time: 0-.5 hr AWD 2.5 hrs Diagnostic Add Time: 0-.5 hr
4080638*	Proactive Alert Engine Controls & Fuel Service Message Identifier ECF003	Fuel Tank Fuel Pump Module Replacement FWD 1.7 hrs Diagnostic Add Time: 0-.5 hr AWD 2.5 hrs Diagnostic Add Time: 0-.5 hr <b>OR</b> Fuel Pressure Sensor Replacement 0.3 hr Diagnostic Add Time: 0-.5 hr
4080648*	Proactive Alert Engine Controls & Fuel Service Message Identifier ECF004	0.5 hr Diagnostic Add Time: 0-.5 hr

\*This is a unique Labor Operation for Bulletin use only.

### Version Information

Version	1
Modified	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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