



# Service Bulletin

File in Section: -

Bulletin No.: 16-NA-245

Date: August, 2016

## TECHNICAL

**Subject:** Rear Cargo Area Left Hand Second Row Seat Difficult or Will Not Release

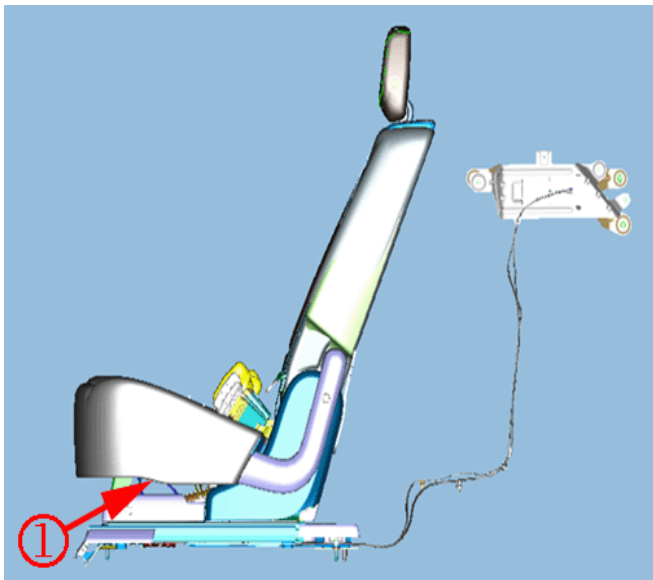
Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
GMC	Acadia (VIN N)	2017	2017			All	All

<b>Involved Region or Country</b>	North America and Middle East
<b>Condition</b>	Some customers may comment that the rear cargo area left hand 2nd row seat release handle doesn't release seat, or requires too much effort to release.
<b>Cause</b>	This may be due to the cable in need of adjustment.

### Correction

If you encounter a vehicle with the above concern, follow the procedure below:

1. Ensure that the 2nd row seat is in the upright position and both recliners are fully locked.



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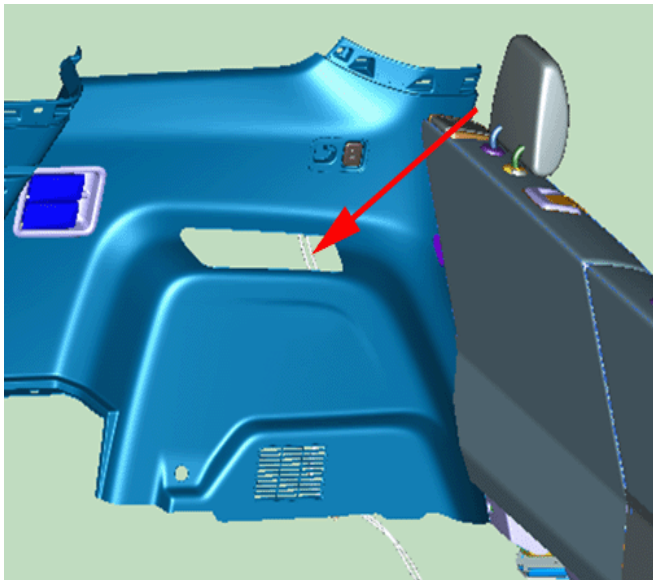
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- To open the adjuster body, pull out and up on the tabs as illustrated above.

**Note:** You may have to remove some cable ties used to secure the adjuster to the bottom of the seat to gain proper access to the adjuster body.

2. Locate the OTF (One Touch Fold) cable adjuster 1 under the seat and open the slider on the adjuster body.

**Note:** The rear seat outer hinge finish cover may need to be removed to gain access to the cable adjuster. Refer to *Rear Seat Outer Hinge Finish Cover Replacement* in SI for its removal.



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3. Locate the OTF cable adjuster (2) under the 3rd row cup holder in the quarter trim panel. Refer to *Quarter Trim Panel Cup Holder Replacement - Left Side* in SI for the removal of the cup holder. Open the cable adjust slider.

**Important:** Some early built vehicles may not be equipped with the second adjuster. If there is no adjuster found, proceed to Step 4.

4. Move and adjust the tension on the cable adjuster and close the adjuster under the seat first.

**Important:** Seats must be in upright position and both recliners fully locked prior to closing the cable adjusters. If recliners are not both locked, potential for cable system to hold open one or both recliners exists.

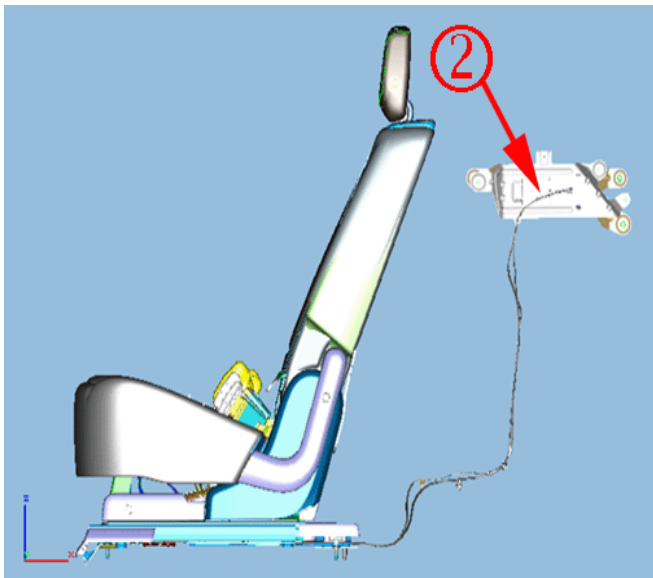
5. If equipped, move and adjust the cable adjuster and close adjuster in quarter trim.
6. Verify release lever function and verify both recliners are locked by returning seat back to upright position and pushing on each side of seat back to confirm recliners are locked.

**Important:** It may take more than one attempt at adjustments to get the seat to operate as intended. Repeat steps until the concern is corrected.

**Warranty Information**

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
7080338*	Adjust 2nd Row Seat Cable	0.5 hr
*This is a unique Labor Operation for Bulletin use only.		



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Version	1
Modified	

