



Service Bulletin

File in Section: -
 Bulletin No.: 16-NA-227
 Date: August, 2016

TECHNICAL

Subject: Information for Dead Battery After Exiting Vehicle Following Bluetooth Call

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Verano	2014	2014				

Region	North America
Condition	Some customers may comment on the following conditions: <ul style="list-style-type: none"> • Dead battery • Dead battery after car sits a couple days The Technician may observe the green LED for OnStar® stays ON after exiting vehicle.
Cause	This may be caused by the OnStar® module staying awake while waiting for a signal from the radio, which is not received during these exact conditions.

Correction

If a battery draw cannot be verified, ask the customer if they last parked their vehicle 2-3 days prior and exited it while talking on a Bluetooth call, before the dead battery occurred.

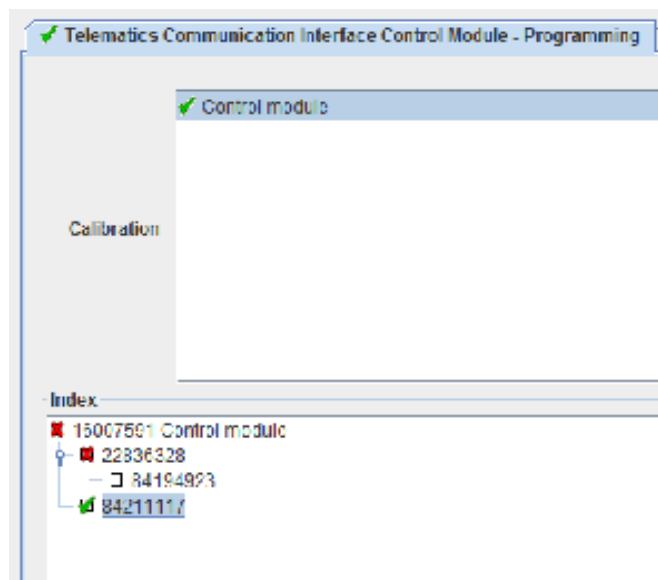
Service Procedure

Note: A calibration for this concern has been validated to work only on vehicles that have had a dead battery, that was caused by the communications module not being able to shut down or SLEEP when requested.

1. Select J2534 MDI or MDI2.
2. Select Reprogram ECU.
3. Enter VIN.
4. Select K73 Telematics Communication Interface Control Module as the controller.
5. Select Programming & Service Activation as the Function/Sequence.
6. Select Telematics Communication Interface Control Module- Programming tab.
7. Select 84211117 New calibration to address bluetooth battery drain per bulletin 16-NA-227.

Warranty Information

Labor Operation	Description	Labor Time
2810415	Communication Interface Control Module Programming and Setup	Use Published Labor Operation Time



4575748

Version	1
Modified	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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