



Service Bulletin

File in Section: -
 Bulletin No.: 16-NA-113
 Date: August, 2016

TECHNICAL

Subject: Driver Side Wiper Does Not Clean Windshield Properly

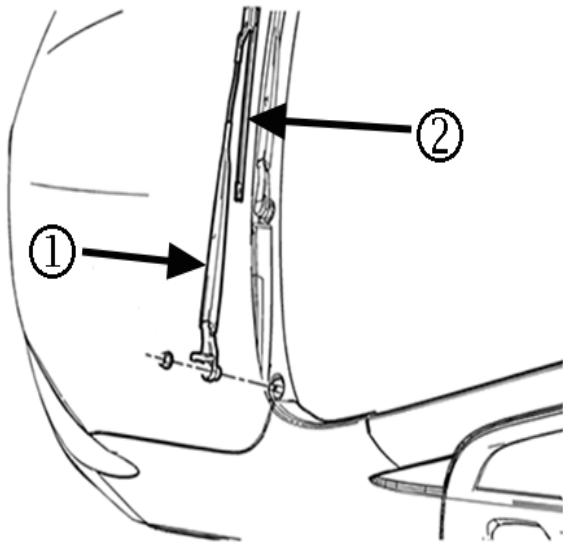
Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Encore	2013	2016	SOP 2013	February 5, 2016	All	All
Chevrolet	Trax	2013	2016				
Chevrolet	Sonic	2013	2015				

Involved Region or Country	NORTH AMERICA, AUSTRALIA, CHINA, KOREA, BRAZIL, THAILAND
Condition	Some customers may comment that the driver side wiper streaks and/or leaves marks on the windshield.
Cause	The original wiper arm and blades have had design changes implemented, which will improve the wiper performance.

Correction

For those vehicles displaying the condition, replace the wiper arm and blade.

Service Procedure



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1. Remove the driver side wiper arm (1) and blade (2). Refer to *Windshield Wiper Arm Replacement* in SI.
2. Install the new service part wiper arm (1) and blade (2) listed in the part information below. Refer to *Windshield Wiper Arm Replacement* in SI.

Parts Information

Description	Part Number	Qty
BLADE ASM-WSW (Encore and Trax)	94531969	1
ARM ASM-WSW (Encore and Trax)	42429688	1
BLADE ASM-WSW (Sonic)	42495284	1
ARM ASM-WSW (Sonic)	42495283	1

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2070280	Windshield Wiper Arm Replacement	Use Published Labor Operation Time

Version	2
Modified	August 18, 2016 – Corrected Model years and added Chevrolet Sonic Model.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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