Service Bulletin

File in Section: -
Bulletin No.: 16-NA-101
Date: June, 2016

TECHNICAL

Subject: Clunk Noise from Rear Suspension in Cold Weather

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Enclave	2009	2017				
Chevrolet	Traverse						
GMC	Acadia		2016				
GMC	Acadia Limited	2017	2017				

Involved Region or Country	North America and N.A. Export Regions
Condition	Some customers may comment that a clunk noise can be heard from the rear suspension on moderate to severe jounce in cold temperatures approaching 0°F (−18°C).
Cause	This may be caused by the rear suspension jounce bumpers becoming hard in cold temperatures, creating a feeling as though the suspension is bottoming out or a clunk noise may be heard.

Correction

If the jounce bumpers have been found the cause of the concern, the bumpers should be replaced with new bumpers that remain softer in colder temperatures.

Service Procedure

Refer to the *Rear Spring, Insulator, and Jounce Bumper Replacement* procedure in SI.

Parts Information

Description	Part Number	Qty
Bumper, RR Susp Jounce	84076339	2

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
8042510	Rear Spring, Insulator, and Jounce Bumper Replacement	Use Published Labor Operation Time

Version	2
Modified	June 6, 2016 - Added the 2017 Model Year.