



Service Bulletin

File in Section: -

Bulletin No.: 16-NA-143

Date: May, 2016

TECHNICAL

Subject: Touch Screen Function Intermittently Inoperative

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	LaCrosse	2014	2016			All	All

Additional Options	Equipped with Radio RPOs IO5 and IO6
Condition	Some customers may comment that the touch screen selection may highlight when pressed but not respond unless pressed several times in succession.
Cause	This may be caused by an internal software condition within the radio controller.

Correction

If you encounter a vehicle with the above condition, reprogram the radio control with the latest software. Refer to *Radio Control Programming and Setup* in SI.

Warranty Information

Labor Operation	Description	Labor Time
2810325	Radio Control Reprogramming with SPS	Use Published Labor Operation Time

Version	1
Modified	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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