



Service Bulletin

File in Section: -

Bulletin No.: 15-NA-087

Date: May, 2016

TECHNICAL

Subject: Stop/Start System (RPO KL9) Inhibited with Malfunction Indicator Light (MIL) ON, and DTC P16DC Set

Attention: This Bulletin also applies to any of the listed models equipped with Stop/Start System that may be Export vehicles.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Encore	2016	2016			All	All
Cadillac	CT6	2016	2016				
Cadillac	XT5	2017	2017				
Chevrolet	Cruze	2016	2016				

Condition	Some customers may comment on any of the following conditions: <ul style="list-style-type: none"> • Stop/Start system is inoperative. • Message "Stop/Start System Disabled" appears on the DIC. • Malfunction Indicator Lamp (MIL) being illuminated. A Technician may find DTC P16DC set.
Cause	DTC P16DC disables the Stop/Start System.

Correction

Vehicles that have DTC P16DC set should follow SI diagnostics. If SI diagnostics directs the Service Technician to replace the Battery Sensor Module, **do NOT replace the Battery Sensor Module**, just clear the DTC. Engineering is aware of the issue and is currently researching the concern.

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern. Once a solution is available, this bulletin will be updated with additional details - allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle.

The vehicle is perfectly safe to operate. The only consequence of P16DC is the disablement of Stop/start feature. Clearing the DTC shall enable stop/start after the vehicle has performed "Battery Sensor Module Learn." DTCs may reset during normal operation. In that case, return vehicle to dealer for service or to clear codes.

Warranty Information

Labor Operation	Description	Labor Time
4081098*	Diagnose Inoperative Stop/Start System, Malfunction Indicator Lamp Illuminated (MIL) ON	0.3 hr

*This is a unique Labor Operation for Bulletin use only.

Version	4
Modified	February 29, 2016 – Adding the 2016 Encore, CT6, Cruze, 2017 XT5 Models and removing an SI reference from Correction. March 16, 2016 – Removing the Malibu model. April 25, 2016 – Removing the Cadillac ATS/CTS models.

