### FORD:

2016 E-350, E-450

## **ISSUE**

Some 2016 E-Series cutaway vehicles built on 10/1/2015 and through 2/26/2016 may exhibit a cargo box courtesy lamp which remains illuminated with the switch in the off position due to a wiring harness concern.

### **ACTION**

Follow the Service Procedure steps to correct the condition.

### SERVICE PROCEDURE

- 1. Remove the driver front door scuff plate. Lift up to remove the driver front door scuff plate.
- 2. Locate harness part number tag. Does the harness part number tag read DC2S-14405-DE? (Figure 1A)

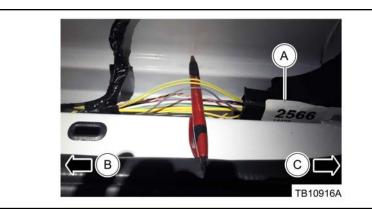


Figure 1 - Article 16-0091

- a. Yes proceed to Step 3.
- b. No this article does not apply. Refer to Workshop Manual (WSM), Section 417-02 for normal diagnostics.
- 3. Disconnect the negative battery cable. Refer to WSM, Section 414-01.
- 4. Expose the wires and locate the two YE-GN wires. (Figure 1)
- 5. Cut one of the two YE-GN wires.
- 6. Check for continuity between the wire routed toward the front of the vehicle (Figure 1B) and C432 pin 7 YE-GN located at the rear of vehicle. (Figure 2) Does the wire have continuity?

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supercede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.



Figure 2 - Article 16-0091

- a. Yes proceed to Step 8.
- b. No the wire cut was the incorrect circuit. Splice the two wires back together. Proceed to Step 7.
  - (1) Refer to the wiring repair procedures outlined in Cell 5 of the Wiring Diagram.
- 7. Cut the second YE-GN wire. The wire routed toward the front of the vehicle (Figure 1B) and connector C432 at the rear of the vehicle will have continuity. (Figure 2) Proceed to Step 8.
- 8. Splice this YE-GN wire routed toward the front of the vehicle into the GY-VT wire in the same harness. (Figure 1)
- 9. Seal the remaining open end of YE-GN wire routed toward the rear of the vehicle (Figure 1C), tape the wires back into the harness and place them back into the wire channel.
- 10. Install the driver front door scuff plate.
- 11. Connect the negative battery cable. Refer to WSM Section 414-01.

OPERATION	DESCRIPTION	TIME
	2016 Econoline Cutaway: Perform Wire Repair Following The Service Procedure (Do Not Use With Any Other Labor Operations)	0.7 Hr.

#### WARRANTY STATUS:

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage

Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

# DEALER CODING

BASIC PART NO.	CONDITION CODE
14405	43