



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** PQC 2016 Allison A1000 Automatic Transmission Assembly Restriction

**Models:** 2016 Chevrolet Silverado

2016 GMC Sierra

Equipped With The Allison LCT1000 Transmission RPO MW7

*This PI was superseded add part numbers. Please discard PIP5021H.*

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

As part of our normal process, the following Allison 6 Speed Automatic Transmission Assembly (RPO MW7) Part Numbers have been placed on restriction through PQC.

Model year 2016

4wd: 24263829, 24273321 (6AKH w/o PTO) 24263831 (6BKH with PTO)

2wd: 24263828 (6ACH w/o PTO) 24263830 (6BCH with PTO)

Please contact PQC whenever you determine the vehicle you are working on requires an Allison 6 Speed Automatic Transmission Assembly replacement.

We greatly appreciate your cooperation in providing Engineering with product feedback by filling out the information listed below as accurately as possible prior to your call to PQC.

### Recommendation/Instructions

Caller's Name/Position:

Direct Phone Number:

Customer Concern (Detailed):

Customer's Concern duplicated?

Does the transmission fluid contain any metal or debris?

Is the vehicle modified/non-production accessories?

Were any transmission maintenance or component replacements completed on this vehicle prior to contacting PQC?

(If yes, please describe)

What SI document # was used for diagnosis?

What step in the SI document led you to replace the transmission?

Is the transmission being replaced as a result of another repair?

Has an attempt been made to disassemble the transmission?

List all DTCs:

**Note:** Capture any Freeze Frame Data for original failure before clearing codes and duplicating concern as the original data may be lost during this process.

Were the DTCs cleared and the vehicle test-driven?

Did the DTCs reappear?

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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