



GROUP  
ELE

MODEL  
2014~2016MY  
Sportage (SL)  
2014~2015MY  
Optima (QF)

NUMBER  
092 (REV 1, 02/29/2016)

DATE  
January 2016

## TECHNICAL SERVICE BULLETIN

SUBJECT: SIRIUS AUDIO MUTES (DROPS OUT) INTERMITTENTLY  
IN OPEN SPACES

### \* NOTICE

This bulletin has been revised to include additional information. New/revised sections of this bulletin are indicated by a black bar in the margin area.

This bulletin provides information about the replacement of the shark-fin style roof antenna of some 2014~2016MY Sportage (SL) vehicles, produced from August 1, 2014 through August 31, 2015, and some 2014~2015MY Optima (QF) vehicles, produced from August 1, 2013 through August 22, 2015, which may exhibit Sirius audio reception concerns (see sample complaints below). Follow the procedure outlined in this bulletin to replace the roof antenna and correct the concern.

#### Sample complaints include:

- 1- Satellite radio has weak or no signal frequently while driving
- 2- Sirius radio reception cuts in and out often and/or drops out (muting). **NOTE: this condition can occur for time periods longer than 1-2 seconds.**



### \* NOTICE

Due to initial limited parts availability, do **NOT** order parts unless you have an affected in-stock vehicle or a customer vehicle that requires the repair.

File Under: <Electrical>

Circulate To:  General Manager  Service Manager  Parts Manager

Service Advisor(s)  Technician(s)  Body Shop Manager  Fleet Repair

## SUBJECT

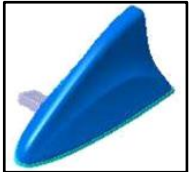
SIRIUS AUDIO MUTES (DROPS OUT) INTERMITTENTLY  
IN OPEN SPACES**Service Procedure:**

1. Replace the antenna with an improved one by referring to “Body Electrical System→ Audio→ Antenna→ Repair procedures” chapter in the applicable Workshop Manual.

**\* NOTICE**

Due to initial limited parts availability, do **NOT** order parts unless you have an affected in-stock vehicle or a customer vehicle that requires the repair.

## REQUIRED PARTS:

Model	Part Name	Part Number	Part Color	Figure
Sportage (SL)		96210 3W801 9P 96210 3W801 E6S 96210 3W801 UD 96210 3W801 BAH 96210 3W801 A3D 96210 3W801 BEG 96210 3W801 EAB 96210 3W801 D5U	9P (Black Cherry) E6S (Mineral Silver) UD (Clear White) BAH (Vintage Blue) A3D (Bright Silver) BEG (Signal Red) EAB (Sage Green) D5U (Sand Track)	
Optima (QF)	Antenna Assembly (Combination)	96210 2T760 EB 96210 2T780 EB 96210 2T750 EB 96210 2T770 EB 96210 2T750 SWP 96210 2T770 SWP 96210 2T750 IM 96210 2T770 IM 96210 2T750 3D 96210 2T770 3D 96210 2T750 ABT 96210 2T750 B3U 96210 2T770 B3U 96210 2T750 D0 96210 2T750 HO 96210 2T770 HO 96210 2T750 IR 96210 2T770 IR 96210 2T750 KCS 96210 2T750 STM 96210 2T770 STM 96210 2T750 TR3 96210 2T770 TR3	EB (Ebony Black) EB (Ebony Black) EB (Ebony Black) EB (Ebony Black) SWP (Snow White) SWP (Snow White) IM (Titanium Silver) IM (Titanium Silver) 3D (Bright Silver) 3D (Bright Silver) ABT(Platinum Graphite) B3U (Smoky Blue) B3U (Smoky Blue) D0 (Metal Broze) HO (Santorini Blue) HO (Santorini Blue) IR (Dark Cherry) IR (Dark Cherry) KCS (Sparkling Silver) STM (Satin Metal) STM (Satin Metal) TR3 (Remington Red) TR3 (Remington Red)	

**SUBJECT: SIRIUS AUDIO RECEPTION CONCERN (AUDIO CUTS OUT)**

**AFFECTED VEHICLE RANGE:**

Model	Production Date Range
Sportage (SL)	From August 1, 2014 through August 31, 2015
Optima (QF)	From August 1, 2013 through August 22, 2015

**WARRANTY INFORMATION:**

Claim Type	Causal P/N	Qty.	N Code	C Code	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
W	96210 3W800	0	M64	ZZ3	(ELE 092) Roof Antenna Replace (SL)	96210F00	1.8 M/H	92610 3W801	1
	96210 2T750				(ELE 092) Roof Antenna Replace (QF)	96210F00		96210 2T760	