

Subject: ParkSmart HVAC Modules

Models Affected: Specific Freightliner Cascadia vehicles manufactured March 25, 2014, through November 9, 2015 and equipped with a certain ParkSmart Auxiliary HVAC system.

General Information

Daimler Trucks North America LLC, on behalf of its Freightliner Trucks Division, has decided that a defect that relates to motor vehicle safety exists on the vehicles mentioned above.

There are approximately 10,270 vehicles involved in this campaign.

On certain vehicles, inadequate contact between the mating surfaces of the electrical connector on the compressor end of the harness with the ParkSmart Auxiliary HVAC system, and the electrical pins on the top of the compressor, can result in locally high electrical resistance and/or localized electrical arcing resulting in excessive heat at this interface. Localized arcing or excessive heat at this interface may increase the risk of a fire which could increase the risk of injury or property damage.

The final remedy is to inspect for a certain type of compressor cap. If required, the compressor cap will be replaced. In addition, the electrical harness connection will also be inspected for evidence of overheating and replaced if necessary.

REVISIONS: Notes regarding the expected percentages of replacements parts have been added to the Replacement Parts Table; the inspection step of the ParkSmart serial number has been revised; the ParkSmart Serial Number Identification Quick Reference Table has been updated; and additional repair video information has been added to the work instructions.

NOTE: For better viewing of the example figures of damaged parts, use a color printer when printing the work instructions.

NOTE: For additional assistance with the repair a video is available on www.dtnaarc.com. Go to the Media and Resources tab, click on DTNA Media, then go to DTechTV – Vehicle, search for FL-703. Videos have also been posted on Service Solutions: Compressor Cap Replacement - <https://www.dtnasolutions.com/videos/1104> and Compressor Harness Replacement - <https://www.dtnasolutions.com/videos/1101>.

Additional Repairs

Dealers must complete all outstanding Recall and Field Service campaigns prior to the sale or delivery of a vehicle. A Dealer will be liable for any progressive damage that results from its failure to complete campaigns before sale or delivery of a vehicle.

Owners may be liable for any progressive damage that results from failure to complete campaigns within a reasonable time after receiving notification.

Work Instructions

Please refer to the attached work instructions. Prior to performing the campaign, check the vehicle for a completion sticker (Form WAR260).

Replacement Parts

Replacement parts are now available and can be obtained by ordering the kit/part number(s) listed below from your facing Parts Distribution Center.

If our records show your dealership has ordered any vehicles involved in campaign number FL703A, a list of the customers and vehicle identification numbers will be available in OWL. Please refer to this list when ordering parts for this recall.

Recall Campaign

Daimler Trucks
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Table 1 - Replacement Parts for FL703

REVISIONS: Notes regarding the expected percentages of replacements parts have been added to the Replacement Parts Table.

NOTE: Replace the harness and refrigerant loop **ONLY** if necessary. Replacement of the refrigerant loop will require clear photos of damage to the compressor connection pin(s) and/or silicone seal(s). Claims for refrigerant loop replacement without proper photos of damage will be subject to denial or chargeback.

Campaign Number	Kit/Part Number	Part Description	Qty. of Kits/Parts per VIN
FL703A	25-FL703-000	KIT CONTAINS: 1 - ALUMINUM CAP 1 - TEMPLATE 1 - COVER PLATE 1 - NUT 2 - SCREWS	1 ea
	WAR260	COMPLETION STICKER	1 ea
FL703A NOTE: Only 10% of the campaign population is expected to need the harness replaced. Due to stock availability, please do not over order this part. Install ONLY if harness replacement is necessary	BSM 1000338843	HARNESS, CNTL, CLUSTER BLOCK	1 ea
FL703A NOTE: Only 1% of the campaign population is expected to need the refrigerant loop replaced. Due to stock availability, please do not over order this part. Install ONLY if refrigerant loop replacement is necessary	BSM 1001115338	HVAC LOOP, SPLIT FRTLNR P3	1 ea

Table 1

Removed Parts

U.S. and Canadian Dealers, please follow Warranty Failed Parts Tracking shipping instructions for the disposition of all removed parts. Export distributors, please destroy removed parts unless otherwise advised.

Labor Allowance

Table 2 - Labor Allowance

Campaign Number	Procedure	Time Allowed (hours)	SRT Code	Corrective Action
FL703A	Inspect ParkSmart serial number, no cap replacement necessary	0.1	996-0976A	06-Inspect
	Inspect ParkSmart serial number and replace compressor cap	0.5	996-0976B	12-Repair Recall/Campaign
	Inspect ParkSmart serial number, replace compressor cap and harness	1.0	996-0976C	
	Inspect ParkSmart compressor and replace refrigerant loop	5.8	996-0976D	

Table 2

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IMPORTANT: When the Recall has been completed, locate the base completion label in the appropriate location on the vehicle, and attach the red completion sticker provided in the recall kit (Form WAR260). If the vehicle does not have a base completion label, clean a spot on the appropriate location of the vehicle and first attach the base completion label (Form WAR259). If a recall kit is not required or there is no completion sticker in the kit, write the recall number on a blank sticker and attach it to the base completion label.

Claims for Credit

You will be reimbursed for your parts, labor, and handling (landed cost for Export Distributors) by submitting your claim through the Warranty system within 30 days of completing this campaign. Please reference the following information in OWL:

NOTE: Replace the harness and refrigerant loop ONLY if necessary. Replacement of the refrigerant loop will require clear photos of damage to the compressor connection pin(s) and/or silicone seal(s). Claims for refrigerant loop replacement without proper photos of damage will be subject to denial or chargeback.

- Claim type is **Recall Campaign**.
- In the Campaign field, enter the campaign number and appropriate group (**FL703-A**).
- In the Primary Failed Part field, enter **25-FL703-000**.
- In the Parts section, enter the appropriate kit number(s) as shown in the Replacement Parts Table.
- In the Labor section, enter the appropriate SRT from the Labor Allowance Table. Administrative time will be included automatically as SRT 939-6010A for 0.3 hours.
- The VMRS Component Code is **001-003-068** and the Cause Code is **A1 - Campaign**.
- **U.S. and Canada – Reimbursement for Prior Repairs.** When a customer asks about reimbursement, please do the following:
 - Accept the documentation of the previous repair.
 - Make a brief check of the customer's paperwork to see if the repair may be eligible for reimbursement. (See the "Copy of Owner Letter" section of this bulletin for reimbursement guidelines.)
 - Submit an OWL Recall Pre-Approval Request for a decision.
 - Attach the documentation to the pre-approval request.
 - If approved, submit a based on claim for the pre-approval.
 - Reimburse the customer the appropriate amount.

IMPORTANT: OWL must be viewed prior to performing the recall to ensure the vehicle is involved and the campaign has not been previously completed. Also, check for a completion sticker prior to beginning work.

For questions, U.S. and Canadian dealers, contact the Warranty Campaigns Department from 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, via Web inquiry at AccessFreightliner.com / Support / My Tickets and Submit an Inquiry, or the Customer Assistance Center at (800) 385-4357, after normal business hours, if you have any questions or need additional information. Export distributors, submit a Web inquiry or contact your International Service Manager.

U.S. and Canadian Dealers: To return excess kit inventory related to this campaign, U.S. dealers must submit a Parts Authorization Return (PAR) to the Memphis PDC. Canadian dealers must submit a PAR to their facing PDC. All kits must be in resalable condition. PAR requests must include the original purchase invoice number. Export Distributors: Excess inventory is not returnable.

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The letter notifying U.S. and Canadian vehicle owners is included for your reference.

Please note that the National Traffic and Motor Vehicle Safety Act, as amended (Title 49, United States Code, Chapter 301), requires the owner's vehicle(s) be corrected within a reasonable time after parts are available to you. The Act states that failure to repair a vehicle within 60 days after tender for repair shall be prima facie evidence of an unreasonable time. However, circumstances of a particular situation may reduce the 60 day period. Failure to repair a vehicle within a reasonable time can result in either the obligation to (a) replace the vehicle with an identical or reasonably equivalent vehicle, without charge, or (b) refund the purchase price in full, less a reasonable

allowance for depreciation. The Act further prohibits dealers from selling a vehicle unless all outstanding recalls are performed. Any lessor is required to send a copy of the recall notification to the lessee within 10 days. Any subsequent stage manufacturer is required to forward this notice to its distributors and retail outlets within five working days.

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Copy of Notice to Owners

Subject: ParkSmart HVAC Modules

For the Notice to U.S. Customers: This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. **For the Notice to Canadian Customers:** This notice is sent to you in accordance with the Canadian Motor Vehicle Safety Act.

Daimler Trucks North America LLC, on behalf of its Freightliner Trucks Division, has decided that a defect which relates to motor vehicle safety exists on specific Freightliner Cascadia vehicles manufactured March 25, 2014, through November 9, 2015, and equipped with a certain ParkSmart Auxiliary HVAC system.

On certain vehicles, inadequate contact between the mating surfaces of the electrical connector on the compressor end of the harness with the ParkSmart Auxiliary HVAC system, and the electrical pins on the top of the compressor, can result in locally high electrical resistance and/or localized electrical arcing resulting in excessive heat at this interface. Localized arcing or excessive heat at this interface may increase the risk of a fire which could increase the risk of injury or property damage.

The final remedy is to inspect for a certain type of compressor cap. If required, the compressor cap will be replaced. In addition, the electrical harness connection will also be inspected for evidence of overheating and replaced if necessary.

This is the second of two notices mailed regarding the subject of campaign FL703A. The final repair is ready and parts have been secured. Please contact an authorized Daimler Trucks North America dealer to arrange to have the Recall performed and to ensure that parts are available at the dealership. To locate an authorized dealer, search online at www.Daimler-TrucksNorthAmerica.com / Contact Us / Find a Dealer. The Recall will take approximately one to eight hours, depending on the repair required, and will be performed at no charge to you.

You may be liable for any progressive damage that results from your failure to complete the Recall within a reasonable time after receiving notification.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days. If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement. Please see the reverse side of this notice for details.

For the Notice to U.S. Customers: If you have questions about this Recall, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address DTNA.Warranty.Campaigns@Daimler.com, or the Customer Assistance Center at (800) 385-4357 after normal business hours. If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>. **For the Notice to Canadian Customers:** If you have questions about this Recall, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address DTNA.Warranty.Campaigns@Daimler.com, or the Customer Assistance Center at (800) 385-4357 after normal business hours.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT

Enclosure

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Reimbursement to Customers for Repairs Performed Prior to Recall

If you have already **paid** to have this recall condition corrected you may be eligible to receive reimbursement.

Requests for reimbursement may include parts and labor. Reimbursement may be limited to the amount the repair would have cost if completed by an authorized Daimler Trucks North America LLC dealer. The following documentation must be presented to your dealer for consideration for reimbursement.

Please provide original or clear copies of all receipts, invoices, and repair orders that show

- The name and address of the person who paid for the repair
- The Vehicle Identification Number (VIN) of the vehicle that was repaired
- What problem occurred, what repair was done, when the repair was done
- Who repaired the vehicle
- The total cost of the repair expense that is being claimed
- Proof of payment for the repair (such as the front and back of a cancelled check or a credit card receipt)

Reimbursement will be made by check from your Daimler Trucks North America LLC dealer.

Please speak with your Daimler Trucks North America LLC authorized dealer concerning this matter.

Work Instructions

Subject: ParkSmart HVAC Modules

Models Affected: Specific Freightliner Cascadia vehicles manufactured March 25, 2014, through November 9, 2015, and equipped with a certain ParkSmart Auxiliary HVAC system.

REVISIONS: Notes regarding the expected percentages of replacements parts have been added to the Replacement Parts Table; the inspection step of the ParkSmart serial number has been revised; the ParkSmart Serial Number Identification Quick Reference Table has been updated; and additional repair video information has been added to the work instructions.

NOTE: For better viewing of the example figures of damaged parts, use a color printer when printing the work instructions.

NOTE: For additional assistance with the repair a video is available on www.dtnaarc.com. Go to the Media and Resources tab, click on DTNA Media, then go to DTechTV – Vehicle, search for FL-703. Videos have also been posted on Service Solutions: Compressor Cap Replacement - <https://www.dtnasolutions.com/videos/1104> and Compressor Harness Replacement - <https://www.dtnasolutions.com/videos/1101>.

NOTE: Replace the harness and refrigerant loop **ONLY** if necessary. Replacement of the refrigerant loop will require clear photos of damage to the compressor connection pin(s) and/or silicone seal(s). Claims for refrigerant loop replacement without proper photos of damage will be subject to denial or chargeback.

Required Tools

The following tools are needed to perform these procedures and inspections.

- Battery powered drill motor with a 3/8-inch chuck
- 4-inch hole saw with driver attachment
- 1/4-inch drive inch-pound torque wrench, or metric equivalent (operating range 10 to 50 lbf-in (113 to 565 N-cm))
- 5/16- and 7/16-inch sockets
- 1/4-inch drive ratchet and short extension
- Inspection mirror

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ParkSmart Serial Number Inspection and Compressor Cap Installation

1. Check the base label (Form WAR259) for a completion sticker for FL703 (Form WAR260) indicating this work has been done. The base label is usually located on the passenger-side door about 12 inches (30 cm) below the door latch. If a sticker is present, no work is needed. If there is no sticker, proceed with the next step.
2. Park the vehicle on a level surface, shut down the engine, and set the parking brake. Chock the tires.
3. Open the lower storage compartment door on the cabinet stack behind the driver's seat, and remove the shelf liner. See **Fig. 1**.
4. Check the ParkSmart serial number. See **Fig. 2** for number location, and **Table 3** for number identification.

NOTE: Some ParkSmart units within this vehicle population were built with the ring terminal connection on the compressor and do not require the aluminum cap. The ParkSmart serials of these units are CLY001003 thru CLY001086, and CMA001660 thru CMA001710. They can be identified by a green dot sticker on the controller. If you find one of these units do not cut into the box and file for inspection only.

- 4.1 If the first three letters of the ParkSmart serial number are any of the following, go to step 5.

- CIV • CIX • CIZ • CLZ
- CIW • CIY • CLX

If the first three letters are CLY or CMA, go to step 4.2.

If the first three letters are **NOT** any of the above, no further work is needed. Go to step 20 on page 12.

- 4.2 If the first three letters are CLY or CMA, does the serial number fall within the following corresponding range?
- CLY001003 thru CLY001086
 - CMA001660 thru CMA001710

If yes, no further work is needed. Go to step 20 on page 12.

If no, proceed to step 5.

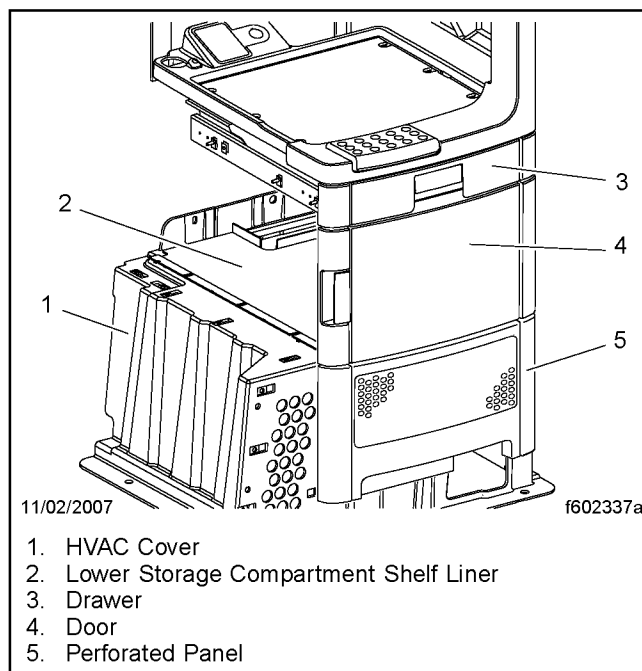


Fig. 1, Sleeper Cabinet Stack

NOTE: On vehicles with 48-inch and 60-inch sleepers the drilling and inspection procedure is performed by accessing the unit from under the lower bunk. See **Fig. 3**.

5. Remove the drawer from the cabinet stack. See **Fig. 1**.

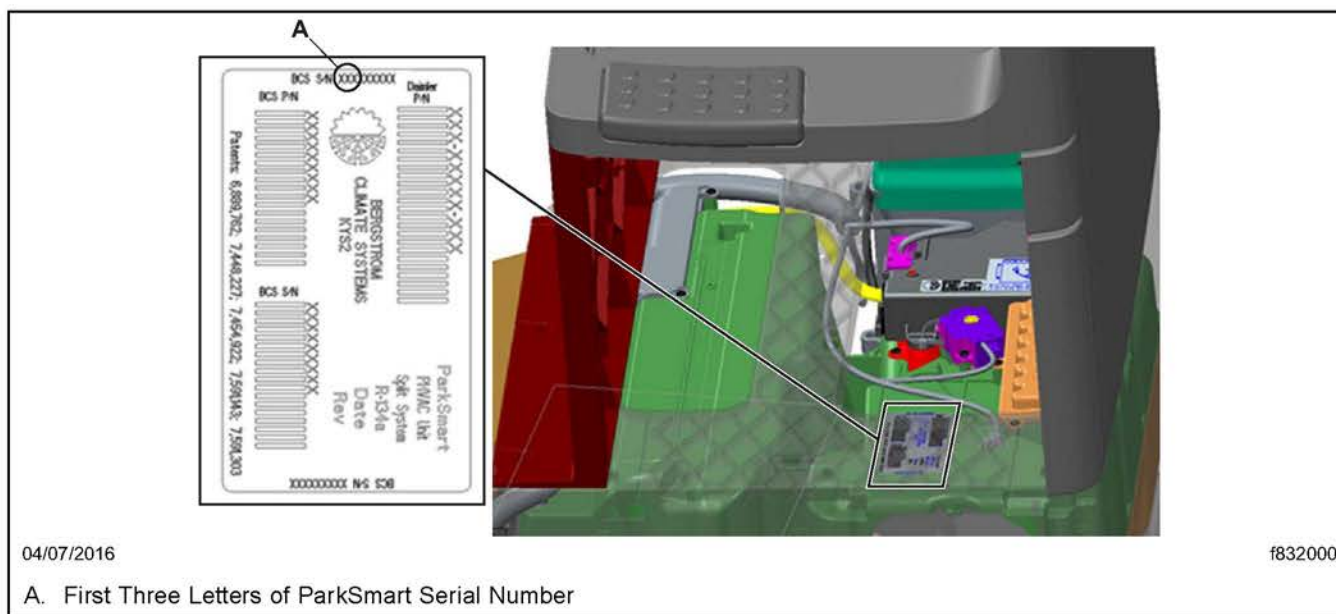


Fig. 2, ParkSmart Serial Number Location (typical, some stickers may be to the left)

ParkSmart Serial Number Identification Quick Reference	
Code	Work Needed
CIV CIW CIX CIY CIZ CLX CLY CLZ CMA	If the first three letters of the ParkSmart serial number ARE any of these codes, go to the next step. If the first three letters of the ParkSmart serial number are NOT any of these codes, no further work is needed. Go to step 20 on page 12.
CLY001003 thru CLY001086 CMA001660 thru CMA001710	If the ParkSmart serial number IS within these ranges, no further work is needed. Go to step 20 on page 12.

Table 3, ParkSmart Serial Number Identification Quick Reference



Fig. 3, Accessing the Unit in 48- and 60-inch Sleepers

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NOTE: The following procedure was developed by Bergstrom with approval by DTNA.

6. Prepare a 4-inch hole saw by wrapping several layers of tape around the barrel at 3/8-inch from the teeth, to act as a stop-guide reference. See **Fig. 4**.

NOTE: The index point for the template is a raised boss on the top of the ParkSmart box that aligns with the inboard centering mark on the template.

7. Position the template provided in the kit as shown in **Fig. 5**. Stick a screw driver in the inboard centering mark and the raised boss on the ParkSmart box to hold the template in place, then mark the outboard center on the top of the box for the two 4-inch holes.

NOTICE

The inboard 4-inch hole must be drilled first to minimize the possibility of damaging internal parts.

8. Drill the inboard 4-inch hole in the top of the box. See **Fig. 6**.



Fig. 4, Preparing the Hole Saw

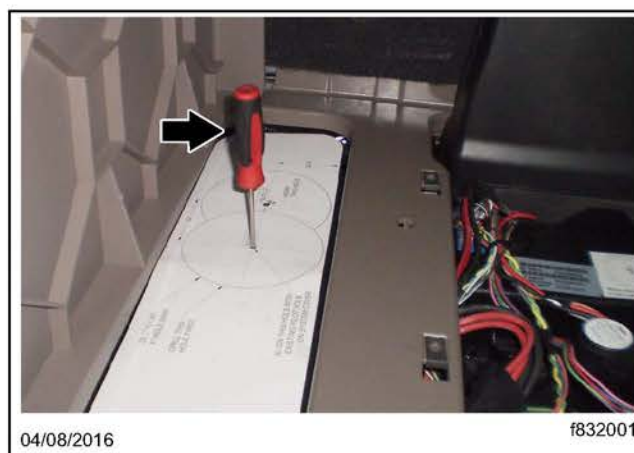


Fig. 5, Positioning the Template



Fig. 6, Drilling the 4-inch Hole

NOTICE

Make sure the wiring harness is clear of the area where the second 4-inch hole is located before drilling the second hole. Failure to do so may lead to wiring harness damage.

9. Clear the area under the second 4-inch hole position of any wiring harnesses.
10. Drill the second 4-inch hole in the top of the box.
11. Trim the "points" created by the overlapping holes as needed. See **Fig. 7**.
12. Sweep up and remove any large pieces of plastic debris.
13. Remove and discard the nut and vented connector cap.

IMPORTANT: Do not disconnect the compressor harness from the compressor for the next step.

14. Using a mirror as needed, inspect all sides of the block connector for evidence of heat damage such as discoloration and/or melting. See **Fig. 8**.

If the block connector shows evidence of heat damage, go to "Compressor Harness Replacement" on page 12 of these work instructions.

If the block connector shows no evidence of heat damage, continue with the next step.



Fig. 7, Trimming the "Points"

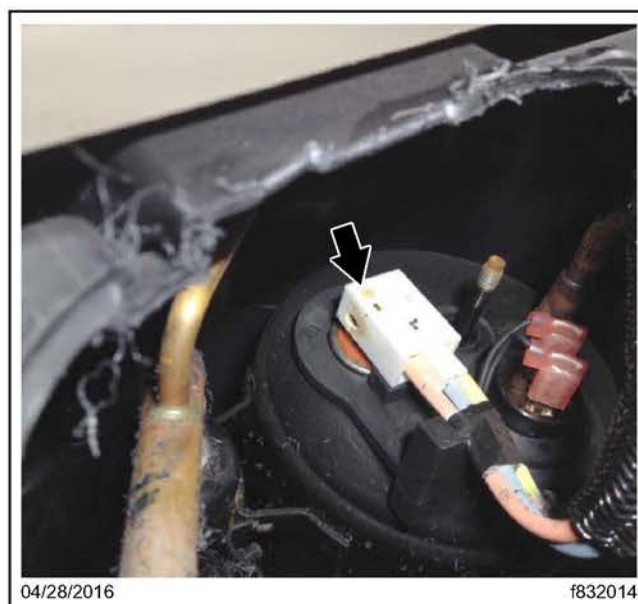


Fig. 8, Yellow Discoloration and Melting of the Block Connector

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15. Install the new aluminum cap and retaining nut from the kit. Tighten the nut 40 to 45 lbf-in (452 to 508 N-cm). See **Fig. 9**.
16. Install the new compressor access cover from the kit. See **Fig. 10**.

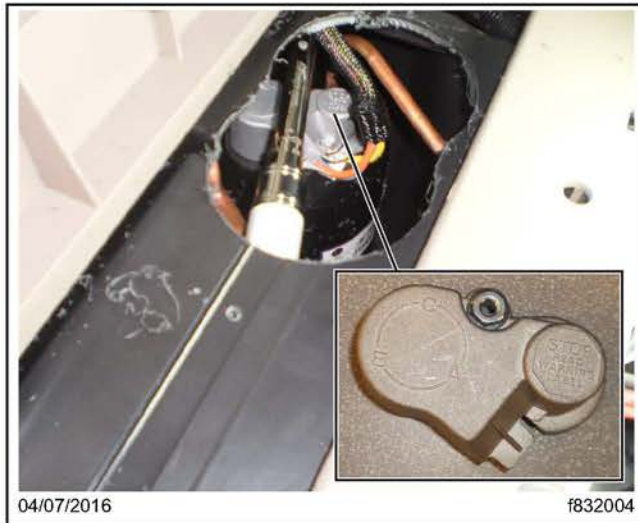
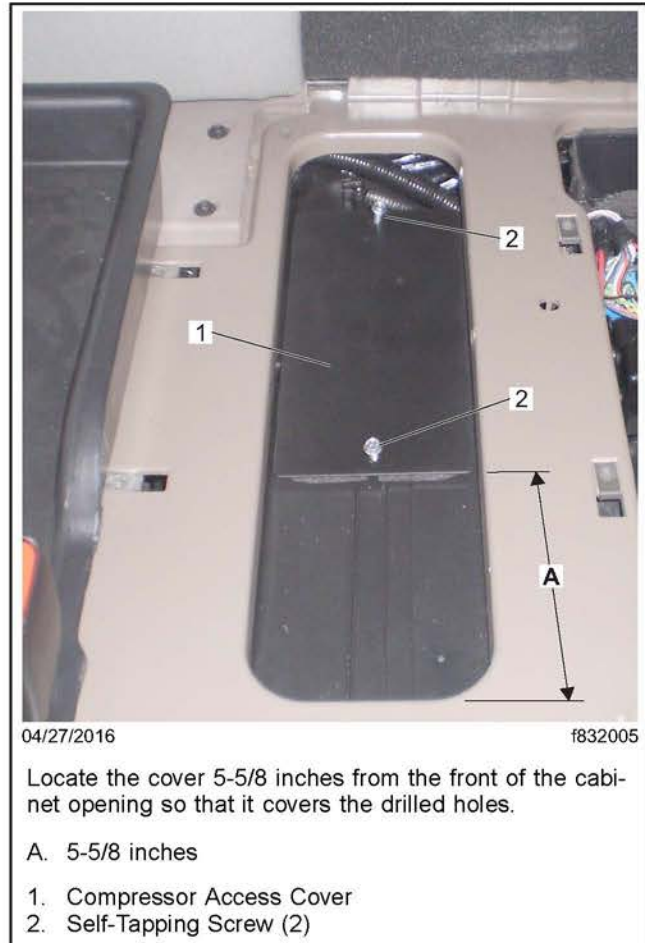


Fig. 9, Aluminum Connector Cap



Locate the cover 5-5/8 inches from the front of the cabinet opening so that it covers the drilled holes.

A. 5-5/8 inches

1. Compressor Access Cover
2. Self-Tapping Screw (2)

Fig. 10, Installing the Compressor Access Cover

17. Install the shelf liner.
18. Install the drawer.
19. Close the cabinet door.
20. Clean a spot on the base label (Form WAR259). Write the campaign number, FL703, on a blank red completion sticker (Form WAR260), to indicate the work has been completed, and attach it to the base label.

Compressor Harness Replacement

NOTE: Replace the harness **ONLY** if necessary.

NOTE: For additional assistance with the repair a video is available on www.dtnaarc.com. Go to the Media and Resources tab, click on DTNA Media, then go to DTechTV – Vehicle, search for FL-703. Videos have also been posted on Service Solutions: Compressor Cap Replacement - <https://www.dtnasolutions.com/videos/1104> and Compressor Harness Replacement - <https://www.dtnasolutions.com/videos/1101>.

1. Disconnect the starting batteries at the negative cables.
2. Disconnect the parked HVAC batteries at the negative cables.

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3. Disconnect the harness block connector from the compressor.
4. Clean up any debris around the pins, and use alcohol wipes to clean the pins.
5. Inspect the compressor connection pins and surrounding orange silicone insulator. See **Fig. 11**.

If the orange silicone insulator around the compressor connection pins shows evidence of heat damage, go to "Refrigerant Loop Assembly Replacement" on page 16 of these work instructions.

If the compressor connection pins do not show evidence of heat damage, replace the harness only. Go to the next step.



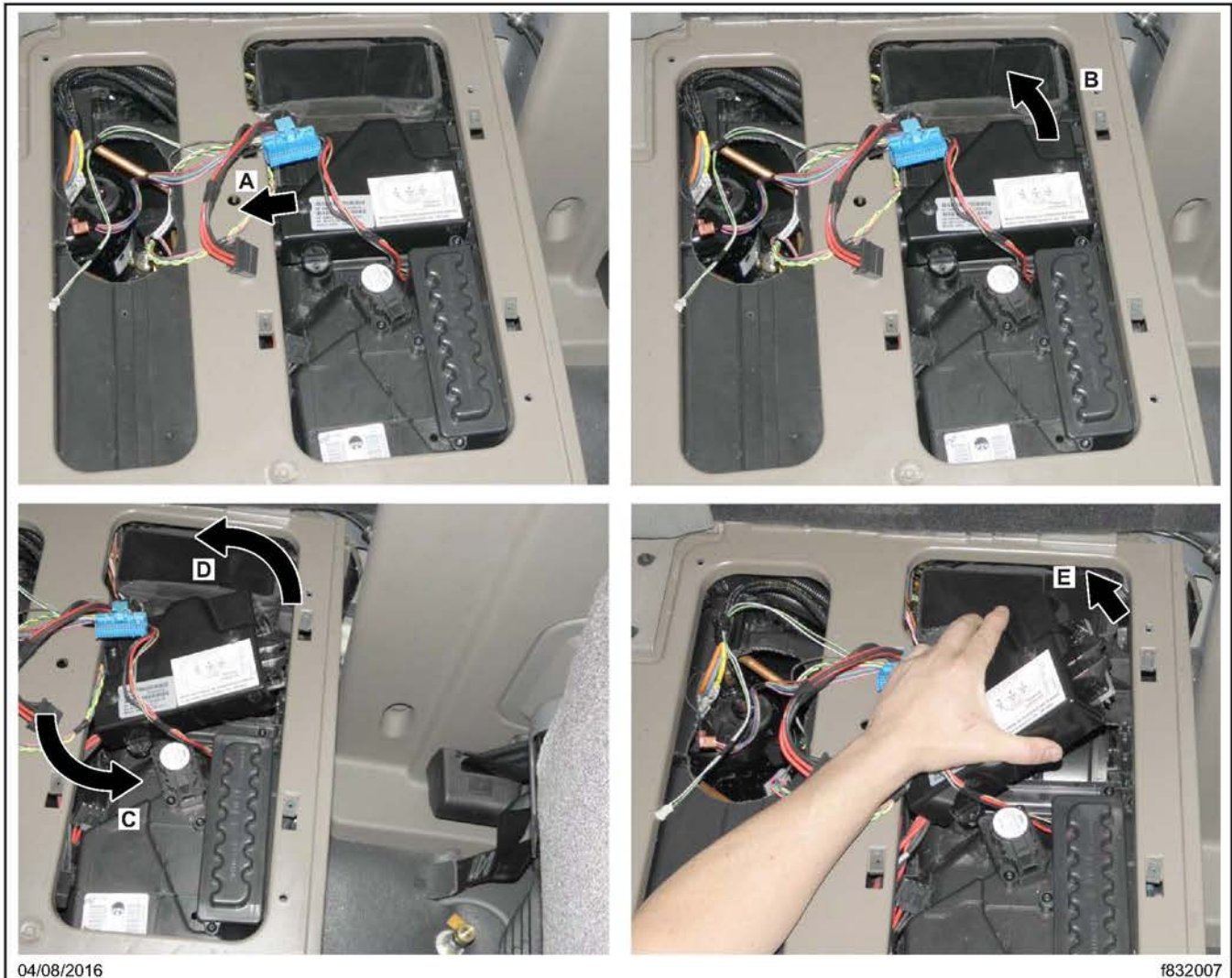
Fig. 11, Melted Silicone Insulator and Compressor Pin Damage

6. Disconnect the thermal switch connectors from the compressor.
7. Remove the plastic cover screw.
8. Remove the two cable ties around the back side of the case that secure the harness.
9. Lift the corner of the compressor cover and free the harness.
10. Disconnect the main harnesses from the internal controller.
11. Remove the retaining screw, then remove the internal controller. See **Fig. 12**.
 - 11.1 Remove the fastener.
 - 11.2 Move the controller to the left.
 - 11.3 Lift the controller and slide it toward the actuator.
 - 11.4 Rotate the controller counterclockwise so that the forward edge clears the cabinet base.
 - 11.5 Lift the forward edge of the controller out of the cabinet and remove the controller and compressor harness.

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Remove the internal controller.

- A. Move the controller slightly to the left.
- B. Lift up and slide inboard.
- C. Rotate the controller counterclockwise so that opposite corners are loose.
- D. Lift forward corner.
- E. Lift the controller out of the HVAC cover.

Fig. 12, Removing the internal Controller

12. On the workbench, remove the cover from the internal controller.
13. Remove the terminal nuts, and disconnect the three phase-wires from the circuit board terminals. See Fig. 13.
14. Disconnect the temperature sensor wire from the circuit board.
15. Remove the damaged harness from the circuit board and discard.
16. Connect the new temperature sensor wire connector to the circuit board.

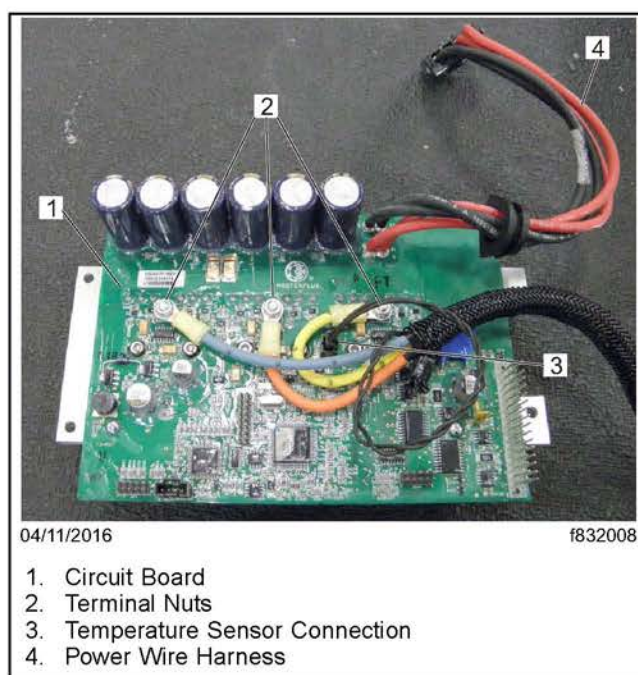


Fig. 13, Circuit Board Wiring

NOTICE

Do not allow the wires or terminals to turn while tightening the nuts. Doing so could cause inaccurate routing of the harness.

Do not over tighten or under tighten the terminal nuts. Overtightening may damage the circuit board. Undertightening may cause a bad connection.

17. Connect the three phase-wires of the new harness to the circuit board terminals as shown in **Fig. 13**. Install the blue wire on the left terminal, the orange wire on the middle terminal, and the yellow wire on the right terminal. Carefully tighten the nuts 10 to 14 lbf-in (113 to 158 N-cm). Do not over tighten or under tighten.

18. Install the controller cover.

19. Install the controller.

20. Connect the controller power harness to the controller.

NOTE: The aluminum cap is designed to fully seat the block connector when it is installed.

21. Connect the new harness to the compressor by lightly pressing the block connector onto the compressor pins.

22. Install the new aluminum cap and retaining nut from the kit. Tighten the nut 40 to 45 lbf-in (452 to 508 N-cm). See **Fig. 9** on page 12.

23. Install the new compressor access cover from the kit. See **Fig. 10** on page 12.

24. Install the shelf liner.

25. Install the drawer.

26. Close the cabinet door.

27. Clean a spot on the base label (Form WAR259). Write the campaign number, FL703, on a blank red completion sticker (Form WAR260), to indicate the work has been completed, and attach it to the base label.

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Refrigerant Loop Assembly Replacement

NOTE: Replace the refrigerant loop **ONLY** if necessary. Replacement of the refrigerant loop will require clear photos of damage to the compressor connection pin(s) and/or silicone seal(s). Claims for refrigerant loop replacement without proper photos of damage will be subject to denial or chargeback.

NOTE: The new refrigerant loop assembly includes a new compressor harness and an appropriate compressor connection cap. The 25-FL703-000 kit is not needed for this repair.

1. Replace the ParkSmart refrigerant loop assembly. For refrigerant loop replacement instructions, refer to **Subject 83.03, 280** of the *Cascadia Workshop Manual*.
2. Clean a spot on the base label (Form WAR259). Write the campaign number, FL703, on a blank red completion sticker (Form WAR260), to indicate the work has been completed, and attach it to the base label.