



Service Bulletin

PRELIMINARY INFORMATION

Subject: HVAC/Radio/IPC/Onstar Inoperative-Other Various Electrical Concerns

Models: 2016 Chevrolet Cruze (VIN B)

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

A customer may comment on one or more of the following;

- Air conditioning is inoperative
- Radio will not turn on
- Instrument Cluster is inoperative
- OnStar is inoperative
- Other various electrical concerns

Upon a GDS2 Scan check, DTC's U1510, U0155, U0184 may be stored along with no communication with the A11 Radio, P16 Instrument Cluster, K33 HVAC Control Module, and the K73 Telematics Communication Interface Control Module (VCIM).

A technician may also notice that fuses F35DA, F35DA, or the F37DA in the X51A Instrument Panel Fuse Block may not be powered up.

Recommendation/Instructions

Inspect connector X201 for being properly aligned and the locking lever fully locked into place.

Warranty Information

For wiring repairs covered under warranty, please refer to latest version of bulletin 10-00-89-005 for warranty information on wire/connector repairs.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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