



Service Bulletin

PRELIMINARY INFORMATION

Subject: SES Lamp With DTC P0A7F

Models: 2016-2017 Chevrolet Volt

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some customers may experience a SES lamp with a current or history DTC: P0A7F.

Recommendation/Instructions

If you have a customer that experiences this concern, please do not erase any DTC's and do not disconnect the 12 volt battery.

Please contact the Technical Assistance Center (TAC) for further instructions.

Prior to contacting TAC, please review the freeze frame data and then record the high voltage battery 4 digit capacity code.

The battery pack 4 digit capacity code is located in the HPCM 2 under the voltage data list.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY TECHNICIAN CERTIFICATION