



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Upper Oil Pan and Lower Oil Pan — PQC Part Restriction

**Models:** 2016 Buick Encore  
2016 Chevrolet Cruze  
2016 Chevrolet Malibu  
2016 Chevrolet Spark  
2016-2017 Chevrolet Volt  
Equipped with RPO (L3A, LE2, LFV or LV7)

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

An owner may notice an oil leak from undetermined location in engine area.

### Recommendation/Instructions

Inspect and diagnose the engine oil leak before any repairs are attempted using the procedure listed below.

1. Raise vehicle on a hoist and isolate the location of the oil leak.
2. If the leak appears to be from an area of the engine other than the oil pan this PI does not apply and you should proceed with normal SI diagnostics and repairs.
3. If the leak appears to be from the oil pan area, do not remove the lower oil pan from the upper oil pan.
4. Take a clear picture of the leak as first observed.
5. Clean the affected area and add engine oil dye. Run the engine until the oil leak dye can be detected.
6. If the leak has been confirmed to be at the upper or lower oil pan through the use of engine oil dye, then continue with the next steps.
7. Mark the location of the oil leak on the oil pan. You can use a circle around the leak or an arrow that points to the location. Then take a clear picture of the leak.
8. Contact PQC to order parts.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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