



# Service Bulletin

## INFORMATION

**Subject:** No Audio Due To Electrostatic Discharge

**Models:** 2015 Chevrolet Silverado  
2015 GMC Sierra  
Equipped with RPO UQ3 or UQ5

*This PI has been updated to revise the title line and condition/concern section. Please discard PIC6118.*

### Condition/Concern

Some customers may comment about a loss of audio after wiping/cleaning the dash or after starting vehicle in cold weather conditions. This concern is the result of static electricity.

### Recommendation/Instructions

Please reprogram the radio with the latest calibrations using TIS-2-WEB.

### Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
2810335	Radio Reprogramming with SPS	Use Published Labor Operation Time

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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