

Bulletin No.: PIC6189

Date: 05-Apr-2016

Service Bulletin

INFORMATION

Subject: Wind Or Buffeting Noise While Driving With One Window Lowered

Models: 2016 Chevrolet Camaro

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

A customer may comment on a wind or buffeting noise that is heard in the cabin while driving his or her vehicle. This noise can generally be duplicated by driving at speeds greater than 30 mph with one window lowered. If another window in the vehicle is lowered, even slightly, the buffeting noise will stop instantly.

Recommendation/Instructions

If a dealership encounters this concern from a customer, the servicing technician is to test drive the car under the conditions listed above in order to duplicate the concern. If the concern can not be duplicated, technicians are to continue regular wind noise diagnostics. If the concern is similar to the condition stated above, please contact the GM Technical Assistance Center (TAC) for further directions.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.

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