



Service Bulletin

File in Section: -

Bulletin No.: 16-NA-133

Date: May, 2016

TECHNICAL

Subject: Decreased Battery Power, Reduced Upfitted Equipment Performance

Attention: This Bulletin also applies to any of the listed models that are exported to Canada, Israel, Occupied Palestinian Territory and U.A.E.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet, GMC	Express, Savana	2016	2016	SOP 2016	G1264437	All	All

Condition	Some customers may comment that the battery is not maintaining correct voltage (low), and causing upfitted equipment to have poor performance.
Cause	Incorrect ECM calibration causing low voltage charging rate.
Additional Options	RPO KW5 - 220 Amp Generator

Correction

Install the latest ECM calibration.

Service Procedure

Install the latest ECM calibration. Refer to *Engine Control Module Reprogramming with SPS* in SI.

Warranty Information

Labor Operation	Description	Labor Time
2810075	Engine Control Module Reprogramming with SPS	Use Published Labor Operation Time

Version	1
Modified	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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