Service Bulletin

INFORMATION

Subject: **Front Suspension Too Low, Excessive Tire Wear, Unable to Perform Alignment**

Models: **2012-2016 Chevrolet Express**

2012-2016 GMC Savana

Equipped with Diesel Engine

With Sales Package RPOs (ANC, B3D, YF1, YF2) (Cutaway Body)

Attention: **Before proceeding with this bulletin, the latest version of PI1080 (installation of the shock mount bracket reinforcement) must be completed first. This PI also applies to any of the above vehicles that may be Middle East and Israel Export vehicles.**

This PI has been revised to add the 2016 Model Year. Please discard PI1541.

Condition/Concern

Some customers may comment that the front suspension is too low and/or there is excessive front tire wear. Technicians may not be able to align the front suspension to specification.

Recommendation/Instructions

A new designed front spring will correct this condition. Replace both front suspension springs. Refer to the Front Spring Replacement procedure in SI.

Parts Information

Part Number	Description	Qty
23270630	Spring, FRT	2

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
8031851	Front Spring Replacement – Both Sides	Use Published Labor Operation Time

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.