



# Service Bulletin

File in Section: -

Bulletin No.: 16-NA-120

Date: April, 2016

## TECHNICAL

**Subject:** Rattle Noise Under Vehicle When Turning Left During Rough Road Conditions

**Attention:** This Bulletin also applies to any of the models that may be Export vehicles.

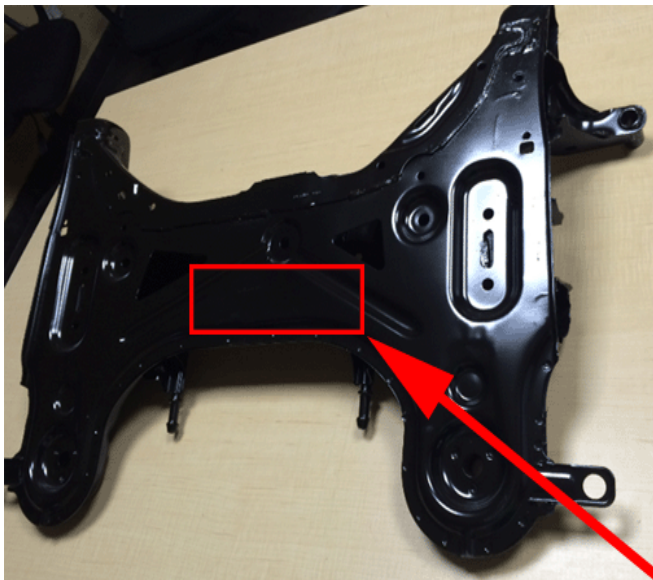
| Brand:    | Model:       | Model Year: |      | VIN:         |               | Engine: | Transmission: |
|-----------|--------------|-------------|------|--------------|---------------|---------|---------------|
|           |              | from        | to   | from         | to            |         |               |
| Chevrolet | Trax/Tracker | 2015        | 2016 | July 7, 2015 | July 10, 2015 | All     | All           |

|                           |  |
|---------------------------|--|
| <b>Condition</b>          | Some customers may comment on a front end rattle noise under the vehicle when turning the steering wheel to the left while driving in rough road conditions. |
| <b>Cause</b>              | This may be caused by a cold weld fracture in the cradle at the left hand side lower control arm attachment.   |
| <b>Additional Options</b> | Vehicles Built in San Luis Potosi, Mexico (RPO SPM)  |

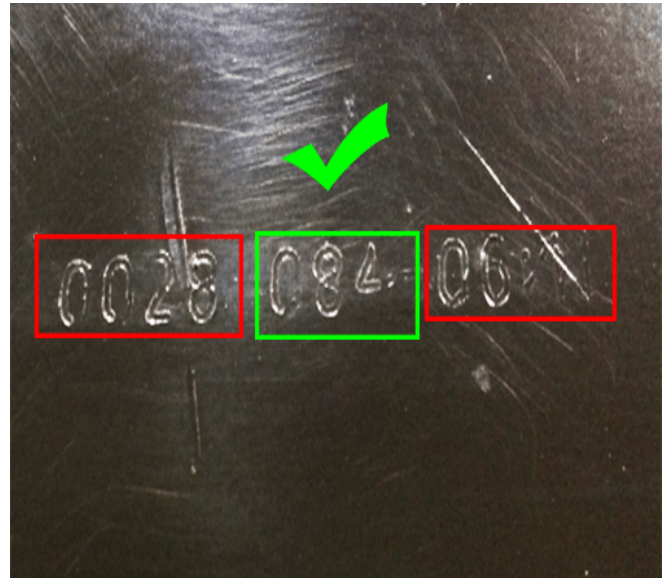
### Correction

If you encounter a vehicle with this condition, complete the following steps:

1. Raise the vehicle. Refer to *Lifting and Jacking the Vehicle* in SI.



4489155



4489156

The julian date will be the middle three numbers as illustrated above.

If the julian date is 189 or 190, continue on to step 3. If the julian date is not 189 or 190, continue diagnosis referring to SI.

**Note:** If you are unable to read the julian date, proceed to step 3.

2. Visually inspect the cradle in the approximate location above for the julian date.

3. Replace the cradle. Refer to *Drivetrain and Front Suspension Frame Replacement* in SI.

## Parts Information

| Description                          | Part Number | Qty |
|--------------------------------------|-------------|-----|
| CRADLE ASM-<br>DRIVETRAIN & FRT SUSP | 94780882    | 1   |

## Warranty Information

| Labor Operation | Description   | Labor Time                                     |
|-----------------|---|--|
| 1431640         | Drivetrain and Front<br>Suspension Frame<br>Replacement | Use<br>Published<br>Labor<br>Operation<br>Time |

|          |   |
|----------|---|
| Version  | 1 |
| Modified |   |

