



NUMBER: 08-050-16

GROUP: Electrical

DATE: April 22, 2016

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THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 16-032. ALL APPLICABLE SOLD AND UN-SOLD RRT VINs HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

SUBJECT:

Headlamps May Be Out Of Adjustment Or Alignment.

OVERVIEW:

This bulletin involves adjusting the headlamps to specified alignment.

MODELS:

| | | |
|------|------|-----------------------------|
| 2016 | (DJ) | Ram 2500 Pickup |
| 2016 | (D2) | Ram 3500 Pickup |
| 2016 | (DD) | Ram 3500 Cab Chassis |
| 2016 | (DP) | Ram 4500/5500 Cab Chassis |
| 2016 | (DF) | Ram 3500 10K LB Cab Chassis |

NOTE: This bulletin applies to vehicles within the following markets/countries: NAFTA and LATAM.

NOTE: This bulletin applies to vehicles built on or before March 14, 2016 (MDH 0314XX) without Auto Level Rear Air Suspension (Sales Codes SEB).

SYMPTOM/CONDITION:

The customer may describe that the headlamps are out of alignment or oncoming vehicles are flashing their bright lights at them.

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. For all other customers that describe the symptom/condition, perform the Repair Procedure.

REPAIR PROCEDURE:

1. Are the headlights out of adjustment?
 - a. YES>>> Proceed to [Step #2](#) and align the front headlamps.
 - b. NO>>> This bulletin has been completed, use LOP (08-50-34-96) to close the active RRT.
2. Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info> 08 - Electrical> 8L - Lamps and Lighting> Lamps/Lighting - Exterior> Standard Procedure> Standard Procedure - Front Lamp Aiming.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

| Labor Operation No: | Description | Skill Category | Amount |
|---------------------|--|---------------------------------|----------|
| 08-50-34-96 | Headlamp Alignment - Inspect - W/Out Sales Code SEB - Auto Level Rear Air Suspension (1 - Semi-Skilled) | 6 - Electrical and Body Systems | 0.2 Hrs. |
| 08-50-34-97 | Headlamp Alignment - Inspect & Aim - Includes one or both: W/Out Sales Code SEB - Auto Level Rear Air Suspension (1 - Semi-Skilled) | 6 - Electrical and Body Systems | 0.3 Hrs. |

FAILURE CODE:

| | |
|----|----------------|
| ZZ | Service Action |
|----|----------------|