

March 1, 2016

03248 Version 1

Rattling or Ticking From Center Panel While Driving

AFFECTED VEHICLES

Year	Model	Trim	VIN Range
2015–16	CR-V	ALL	ALL VINs starting with 3CZ...
2015	CR-V	ALL	ALL VINs starting with 5J6...
2016	CR-V	AWD	5J6RM4...GL000001 thru 5J6RM4...GL029792
2016	CR-V	2WD	5J6RM3...GL000001 thru 5J6RM3...GL005855

SYMPTOM

There is a rattling or ticking coming from the center panel while driving.

POSSIBLE CAUSES

The center panel is vibrating or rubbing against the center display visor.

CORRECTIVE ACTION

Apply wool felt behind the center panel.

REQUIRED MATERIALS

Description	Part Number	Quantity
Wool Felt	06993-SA5-000	1 (One roll will repair 400 vehicles.)

WARRANTY CLAIM INFORMATION

The normal warranty applies.

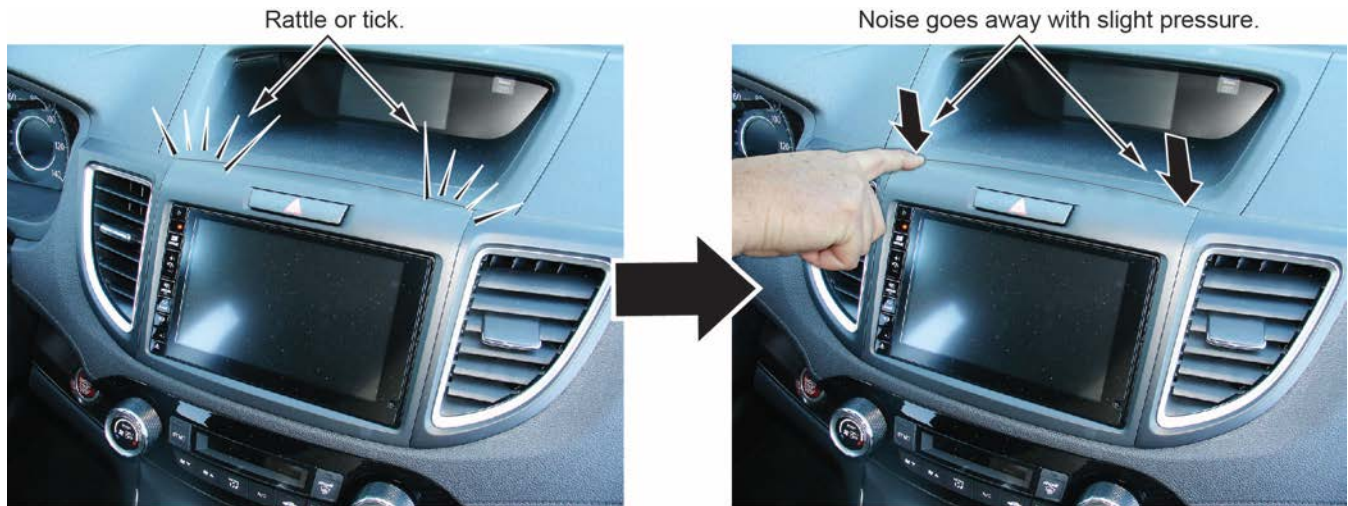
Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
0160A0	Apply wool felt.	0.4 hr	06201	04201	16-023A	77250-T0A-A01ZA

Skill Level: Repair Technician

CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.

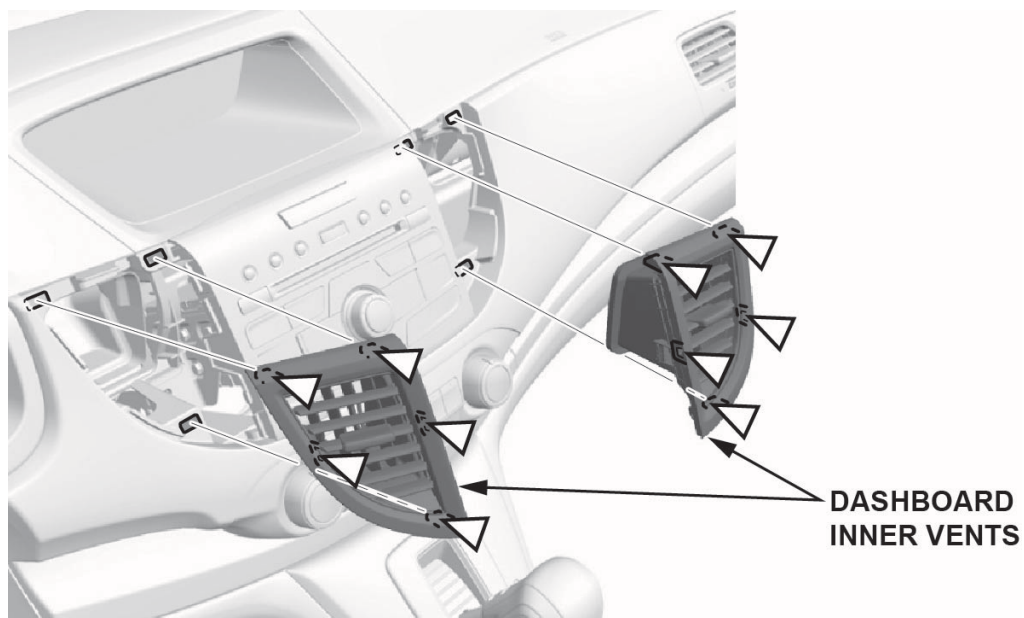
DIAGNOSIS

While test-driving the vehicle, apply slight pressure to the top of the center panel. If the noise goes away, go to the REPAIR PROCEDURE. If the noise does not go away, this bulletin does not apply. Continue with normal troubleshooting.



REPAIR PROCEDURE

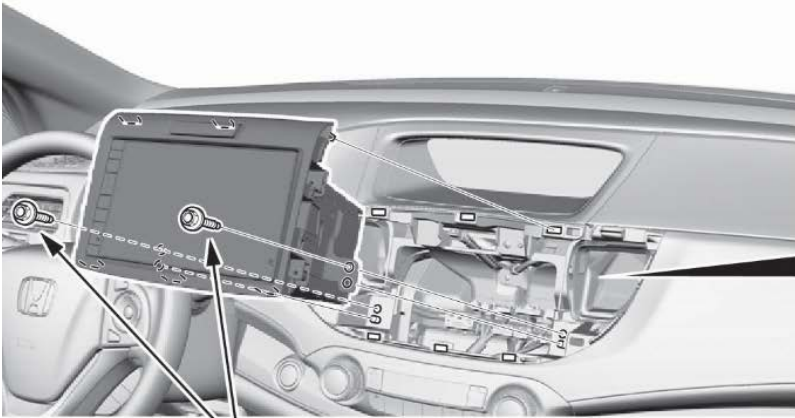
- When working on electronic components, make sure the work area is clean and dust-free.
 - Make sure your hands are clean and free of oils and grease.
 - Eject the CD before disconnecting the audio unit to prevent damaging the CD player's load mechanism.
1. Carefully remove both dashboard inner vents.



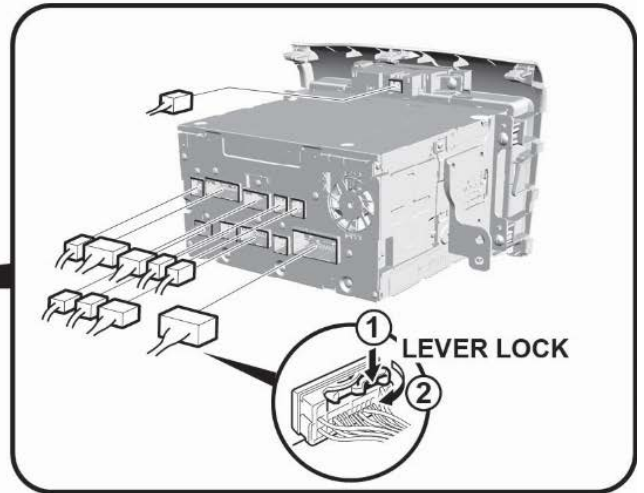
2. Remove the audio unit.

- With display audio. (SE, EX, EX-L, Touring)
 - Remove the bolts.
 - Pull out the audio unit.
 - Disconnect the connector from the hazard warning switch.
 - Disconnect the connectors from the audio unit.
 - NOTE: There is a lever lock on audio unit connector A.

WITH DISPLAY AUDIO

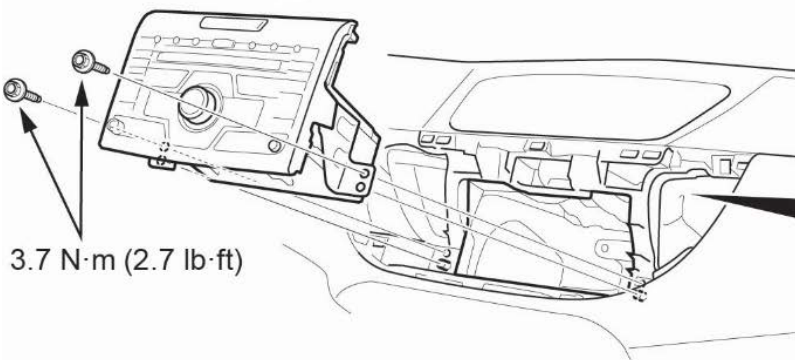


3.7 N·m (2.7 lb·ft)

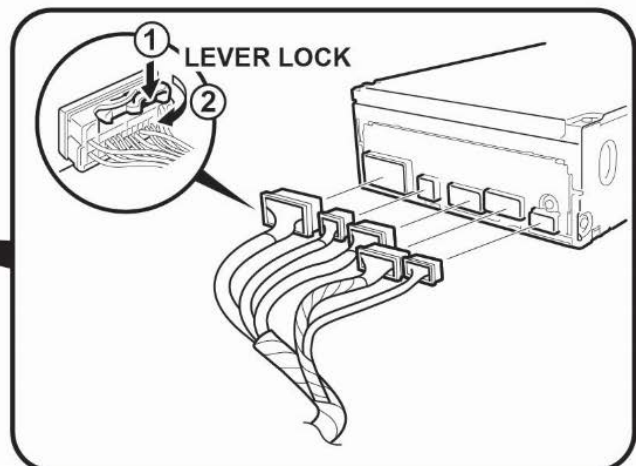


- Without display audio. (LX)
 - Remove the bolts.
 - Disconnect the hazard warning switch connector and the audio unit connectors, then pull out the audio unit.
 - NOTE: There is a lever lock on audio unit connector A.

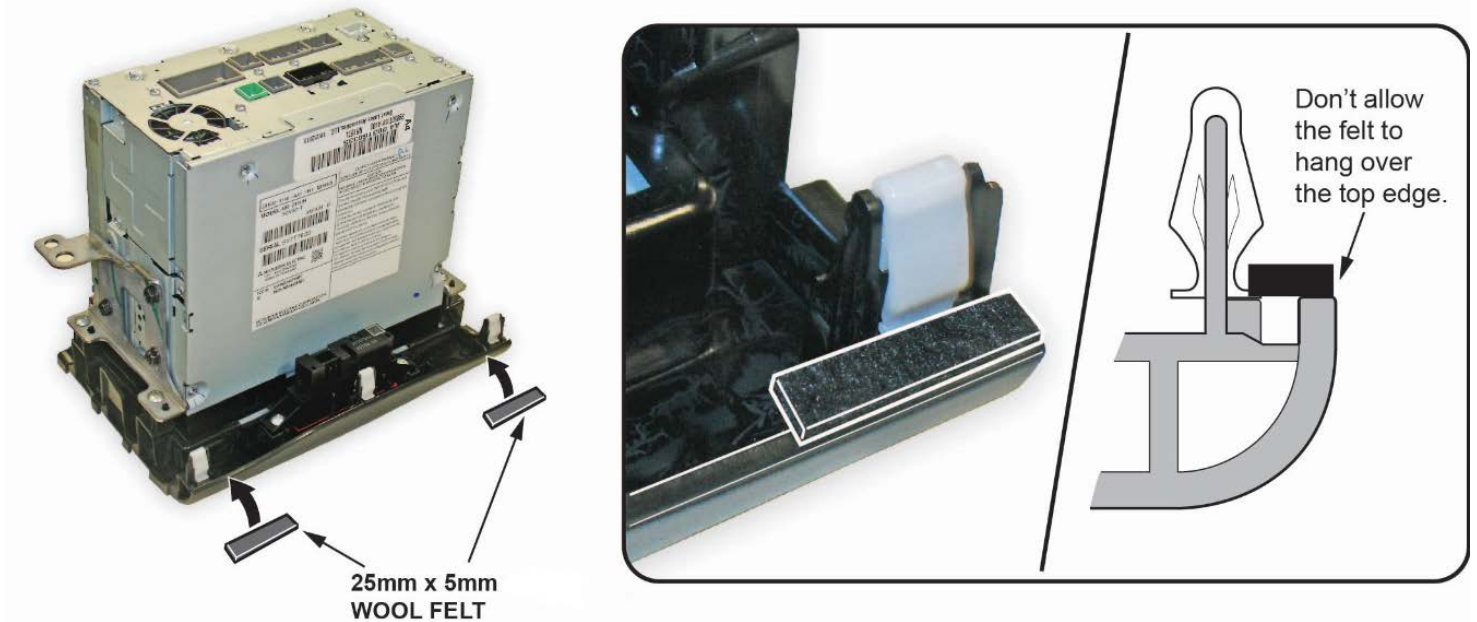
WITHOUT DISPLAY AUDIO



3.7 N·m (2.7 lb·ft)



3. Cut two (25 mm x 5 mm) pieces of wool felt.
4. Apply the wool felt as shown below.



5. Install all parts in the reverse order of removal.

END